WASHINGTON STATE BAR ASSOCIATION REGULATORY SCHOOL

MONDAY, OCTOBER 28, 2024 9:00 A.M. - 5:00 P.M.

WSBA: 1325 4^{TH} AVE., STE. 600 SEATTLE, WA 98101 I WEBINAR

This seminar has been approved for 5.75 CLE credits, including 1.0 Law and Legal Procedure, 2.5 Ethics-Equity and 2.25 Other

The WSBA Regulatory School will provide attendees with information and tools needed to succeed in your appointed position. Learning objectives will emphasize systemic comprehension and core competencies, including the sources of regulatory authority, the Court's regulatory objectives, the structure of rule-based regulatory systems, the work of volunteer regulators, anti-bias training, and education about the specific rules and processes that govern each entity's work.

8:30 a.m.

Check-in • Walk-in Registration • Morning/Afternoon Refreshments

8:45 a.m.

Webcast Sign-In Opens

9:00 a.m.

Welcome to the Regulatory School

- Chief Justice Steven González
- Terra Nevitt, WSBA Executive Director
- Doug Ende, WSBA Chief Disciplinary Counsel

9:30 a.m

Regulatory System Structure and the Authority and Role of Each Participant

Cover key components including role of Washington Supreme Court, General Rule 12.1 Regulatory Objectives, Delegation of Authority (and what isn't delegated), Active supervision and plenary authority and role of each entity and its role in the regulatory system.

- Renata Garcia, WSBA Chief Regulatory Counsel
- Laurie Powers, WSBA General Counsel
- Kirsten Schimpff, WSBA Associate Director, Office of Disciplinary Counsel

10:30 a.m.

Break

10:45 a.m.

Bias, Behavior and Decision-Making

Agenda

This session will review the ways that biases are innately and socially produced, then look at how these biases can exacerbate unfair and unequal treatment. We will review evidence-based frameworks for addressing bias and maintaining ethical standards in decision-making. This training will include understanding the implicit bias, the changes needed for less biased decision-making and effective approaches toward anti-bias and inclusion for regulatory work.

- Saleena Salango, WSBA Equity and Justice Lead
- Elliott Schwebach, WSBA Equity and Justice Lead
- Diana Singleton, WSBA Chief Equity and Justice Officer

12:00 p.m.

Lunch (hosted)

1:00 p.m.

Bias, Behavior and Decision-Making continued...

2:15 p.m.

Adjudicative & Investigative Concepts & Troubleshooting

Moderated Volunteer Panel offering adjudicative and investigative perspectives on the following concepts: due process, receipt of evidence, factfinding, the appellate record and ex parte contact. Panelists:

- Fabio Ambrosio, Adjunct Disciplinary Counsel Panel, member
- Knowrasa Patrick, Character and Fitness Board, former Chair
- Randolph O. Petgrave III, Chief Hearing Officer
- Deborah Severson, Disciplinary Board, Chair

3:15 p.m.

Break

3:30 p.m.

Confidential and Public Information and Protective Orders

Discuss best practices for protecting confidential data, admissions data and disciplinary confidentiality and limited authority to release.

- Rachel Agent, WSBA Disciplinary Program and Systems Manager
- Nicole Gustine, WSBA Assistant General Counsel
- Renata Garcia, WSBA Chief Regulatory Counsel

4:15 p.m.

Safety & Risk Management

Learn how to safely navigate issues that may arise during your service as a WSBA regulatory volunteer, including grievant complaints in an ethical, responsible and respectful manner.

• Lisa Amatangel, WSBA Associate General Counsel

4:45 p.m.

Closing & Adjourn

- Terra Nevitt, WSBA Executive Director
- Doug Ende, WSBA Chief Disciplinary Counsel