

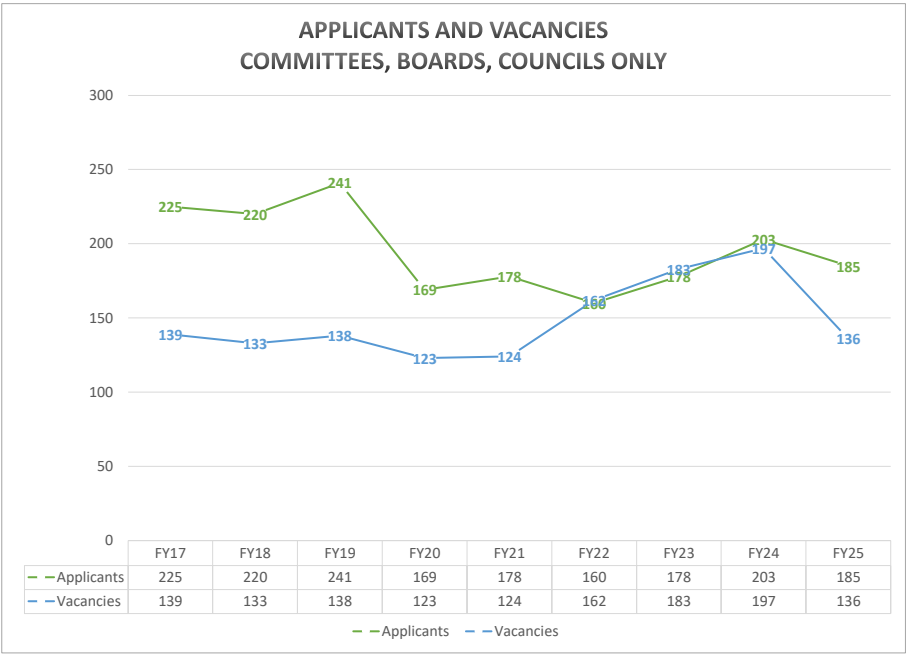
WASHINGTON STATE B A R A S S O C I A T I O N

2024

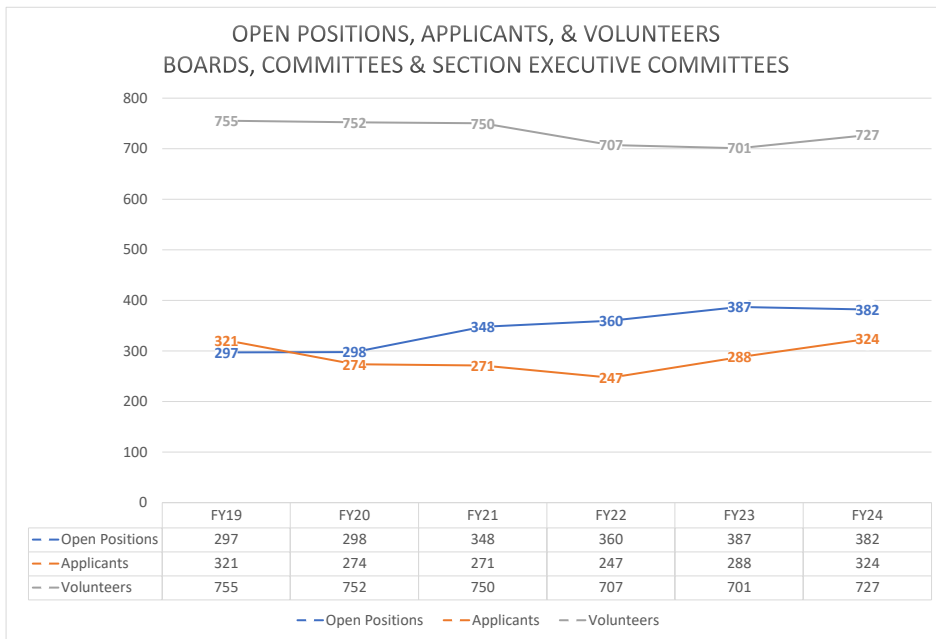
Volunteer Community Data & Trends

Report Compiled: December 20, 2024

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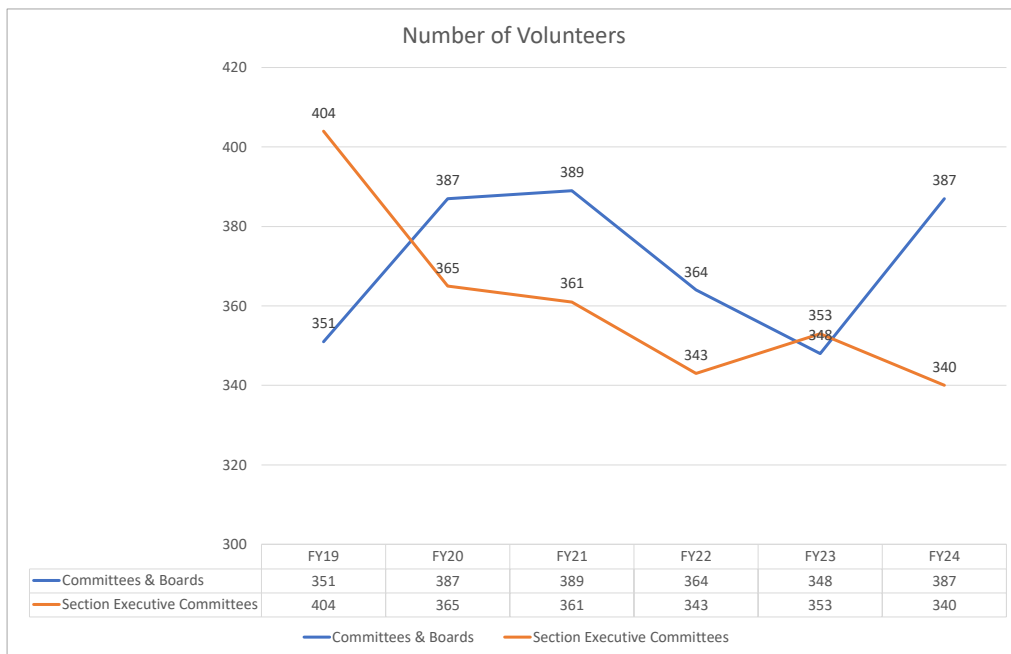


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December 20, 2024

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December 20, 2024

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WASHINGTON STATE B A R A S S O C I A T I O N

2024 Volunteer Satisfaction Survey Results

Report Compiled: December 20, 2024

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Details

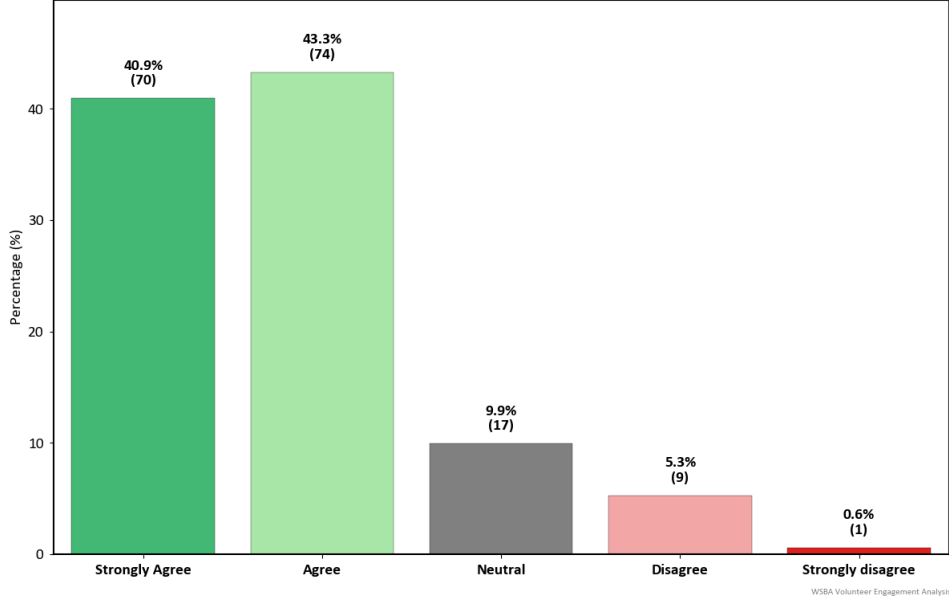
- Survey was disseminated in phases from February – May 2024.
- Overall response rate: 11%
- Survey results were reviewed by WSBA Data Analyst, Ziliang Huang.

FY24 Response Rate	Group
30%	Boards
13%	Section Executive Committees
18%	Committees & Councils
5%	Project-Based

Survey Year	Response Rate
FY18	16%
FY20	12%
FY22:	14%
FY24:	11%

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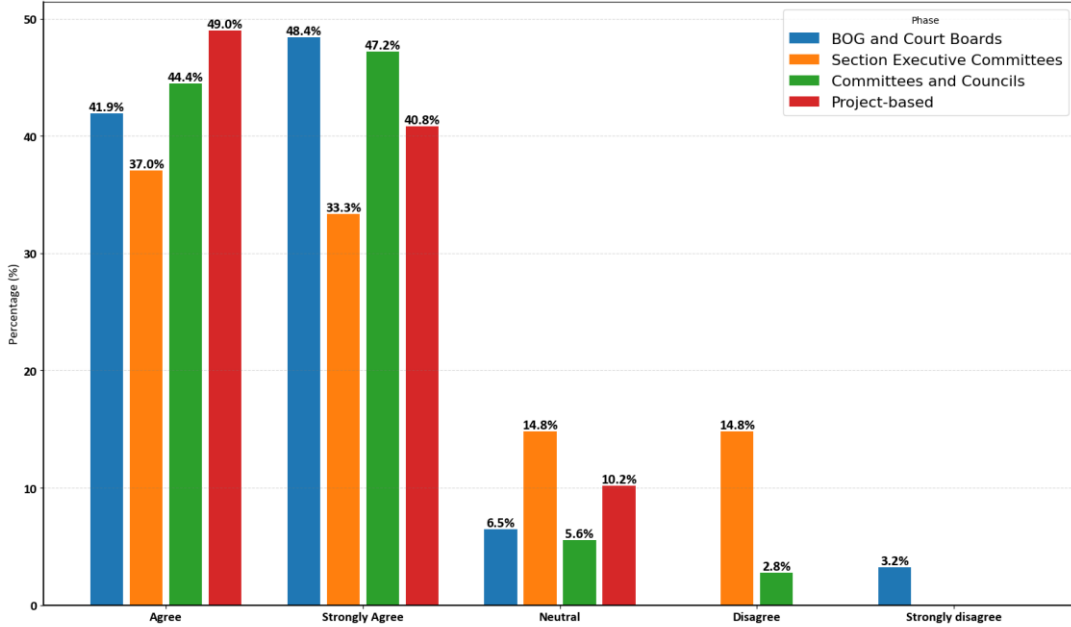
I was provided with enough information to understand the expectations and responsibilities for my role.



2024 Volunteer Engagement Survey

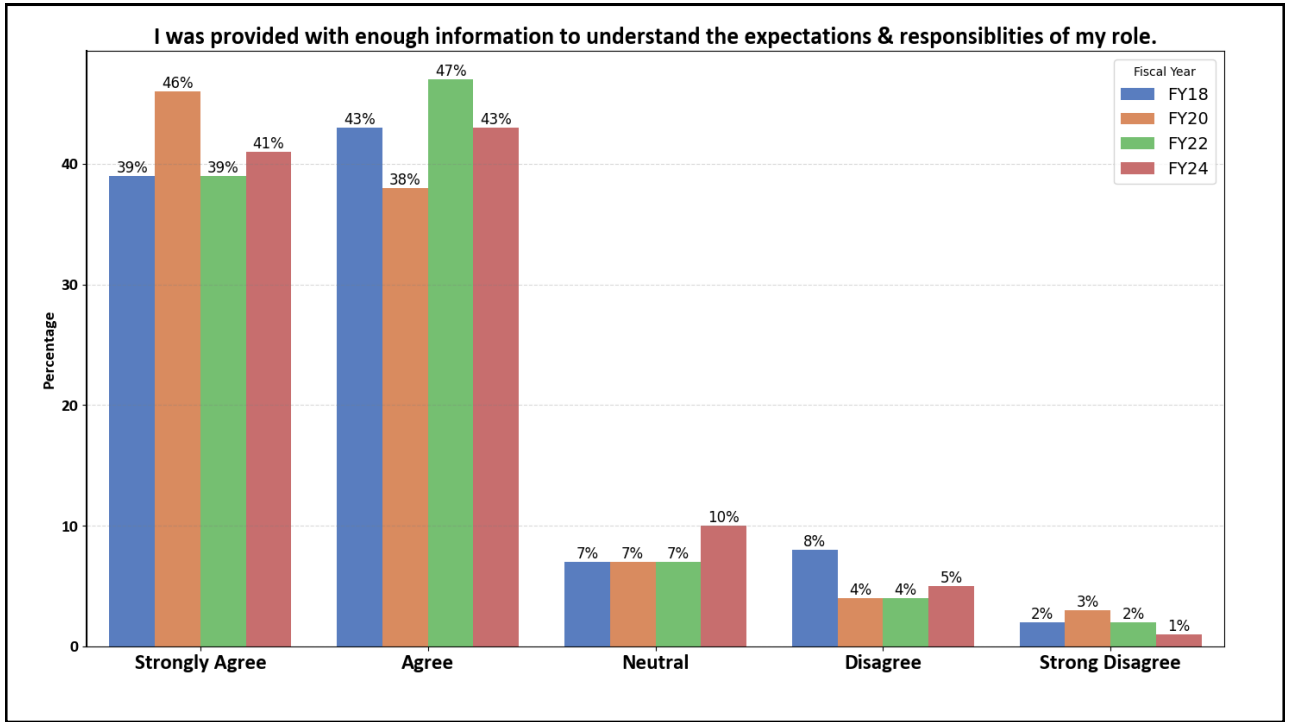
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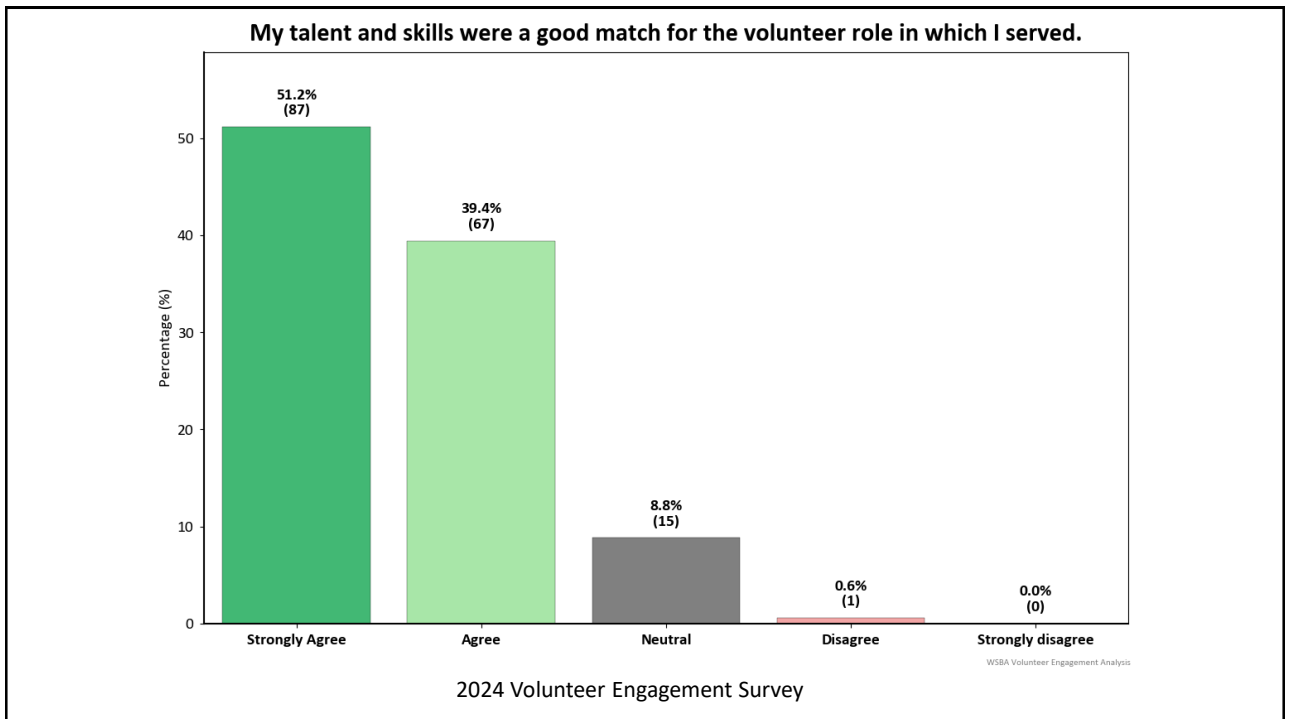


2024 Volunteer Engagement Survey

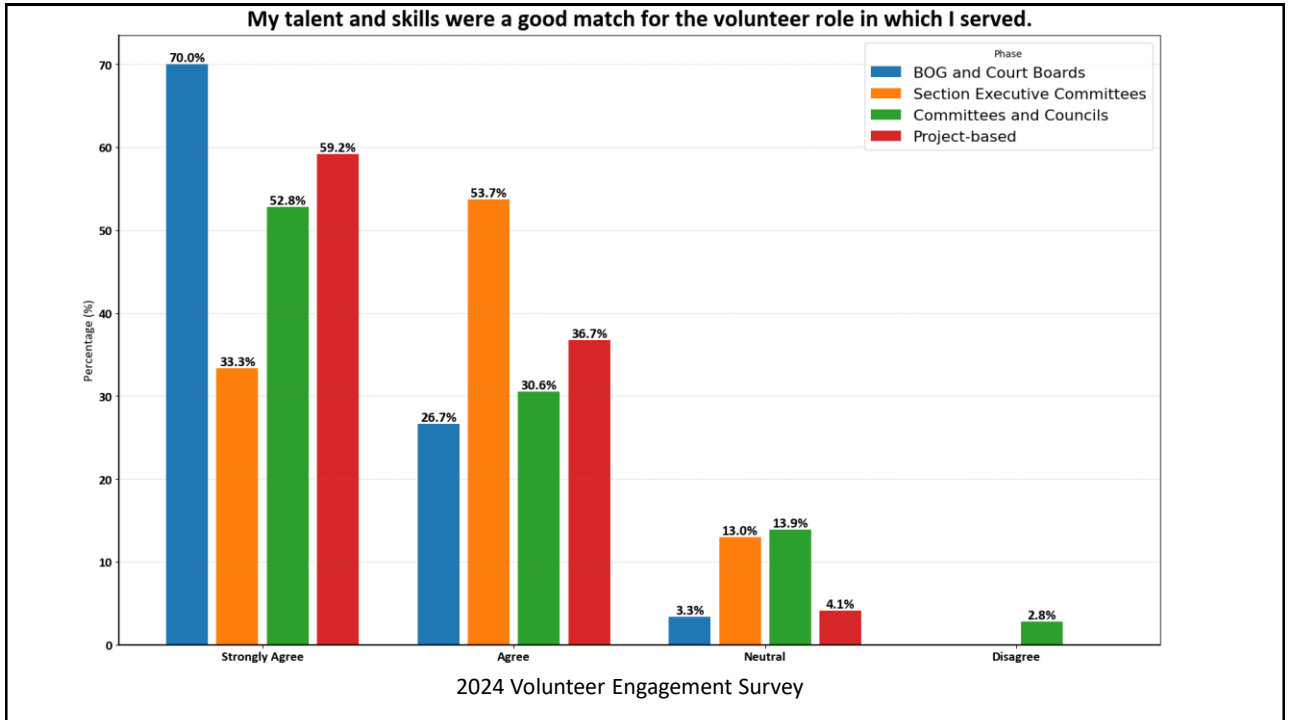
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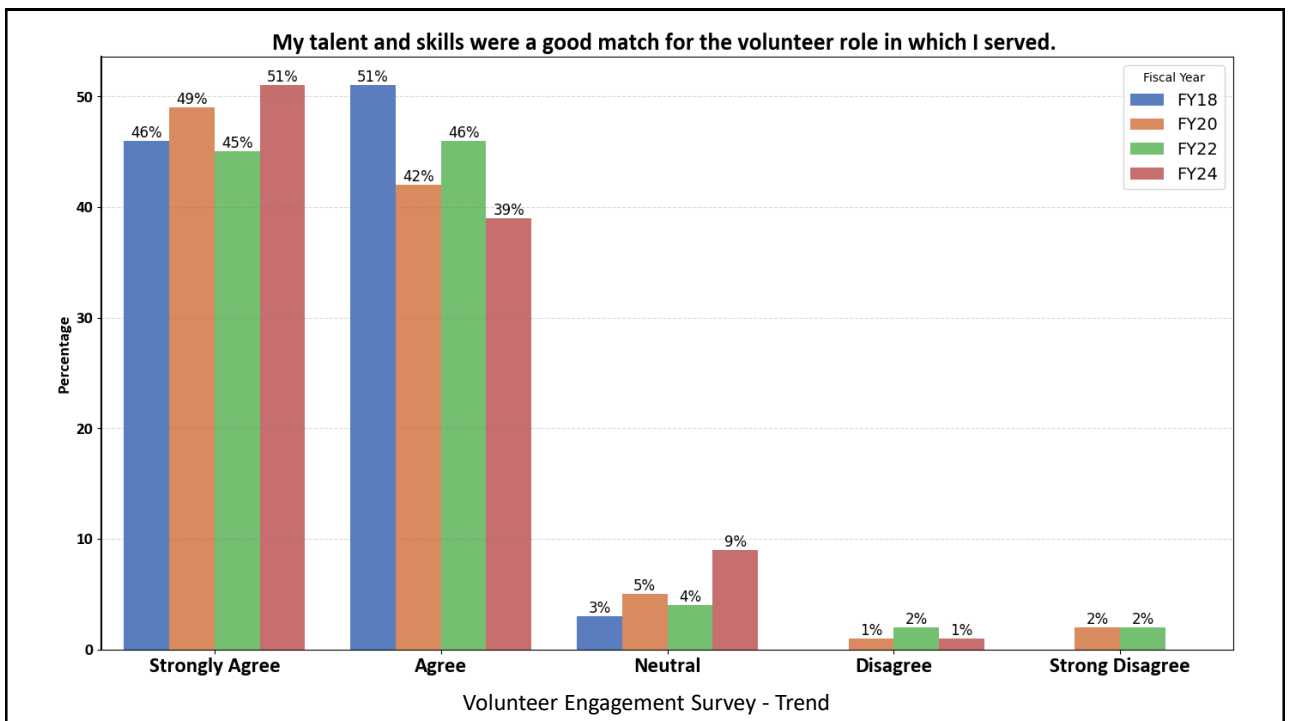
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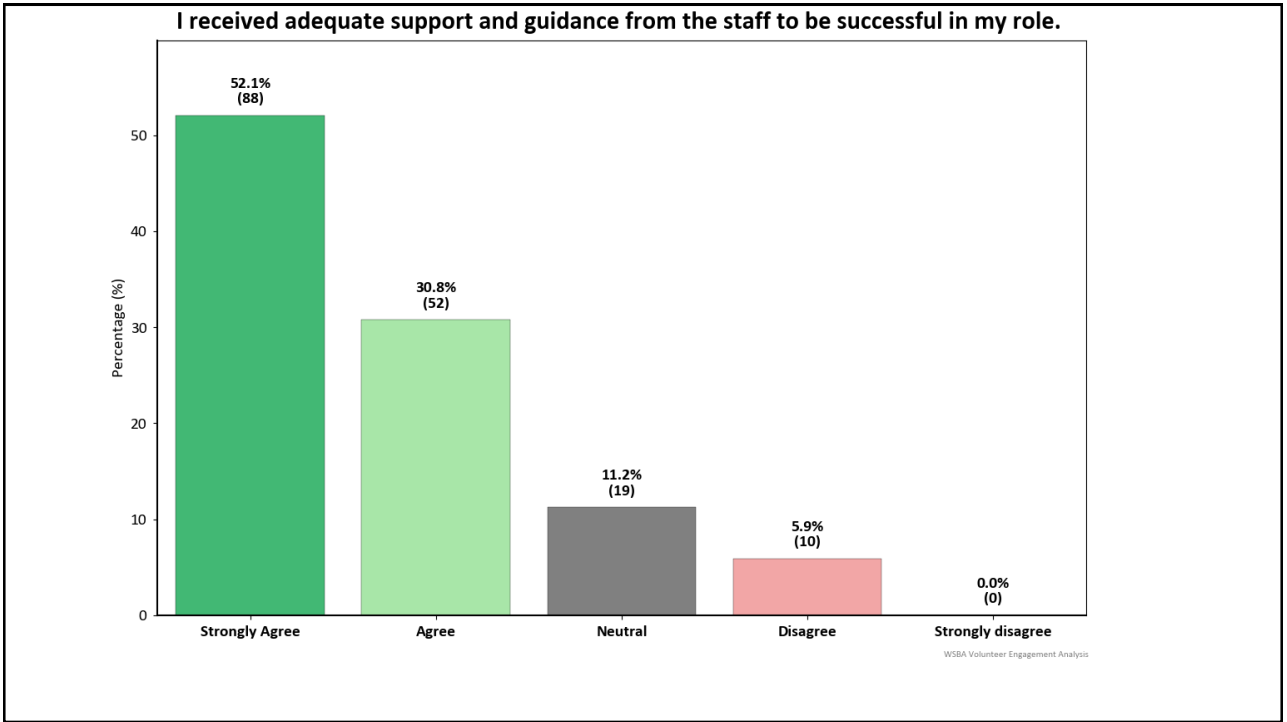
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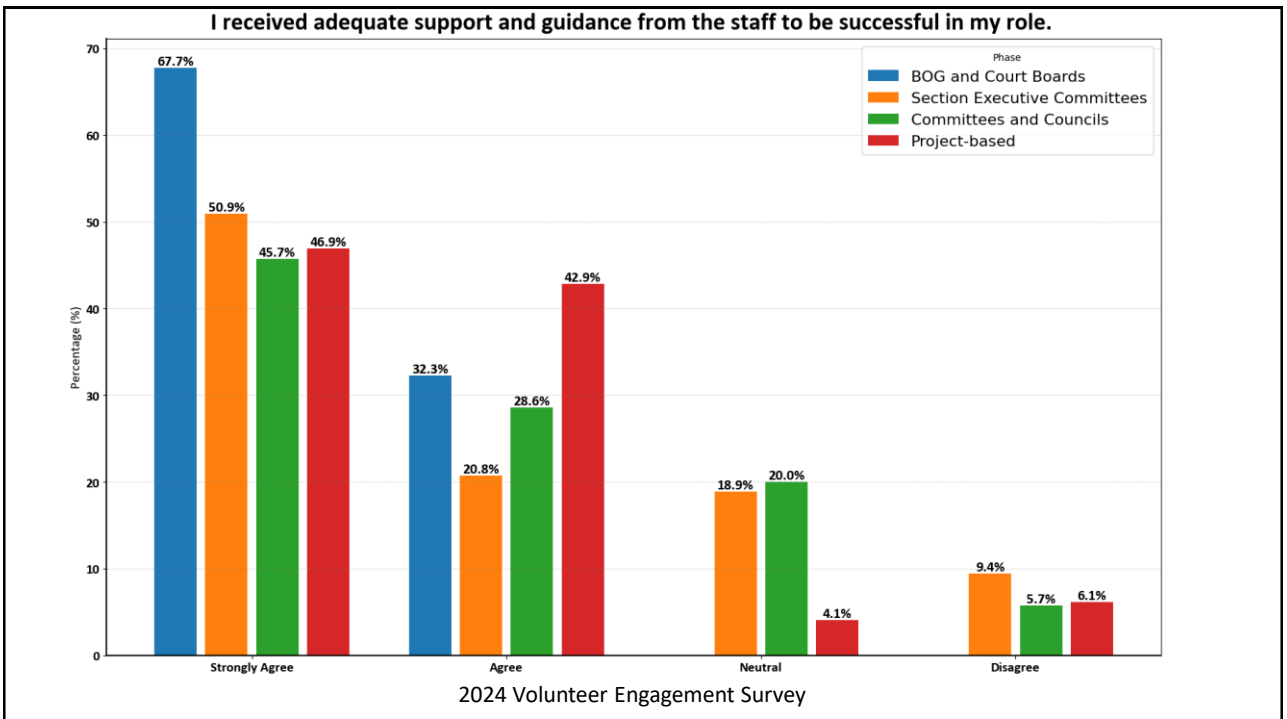
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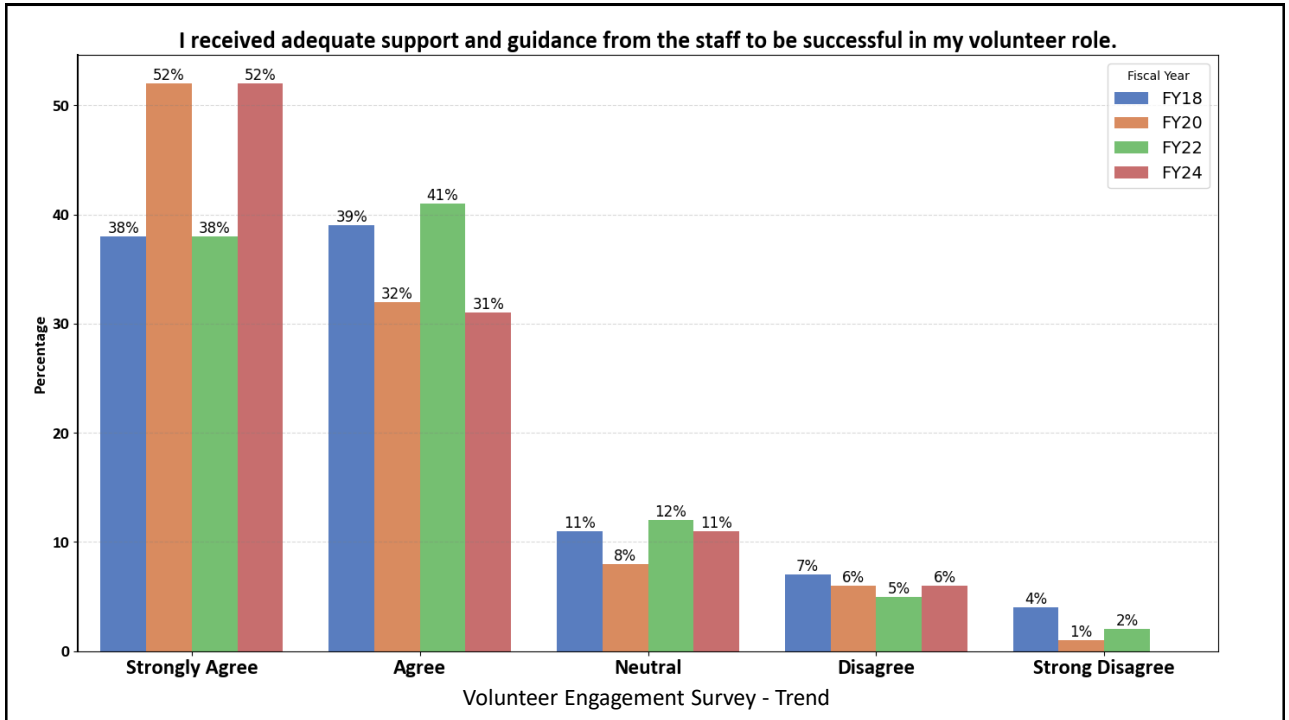
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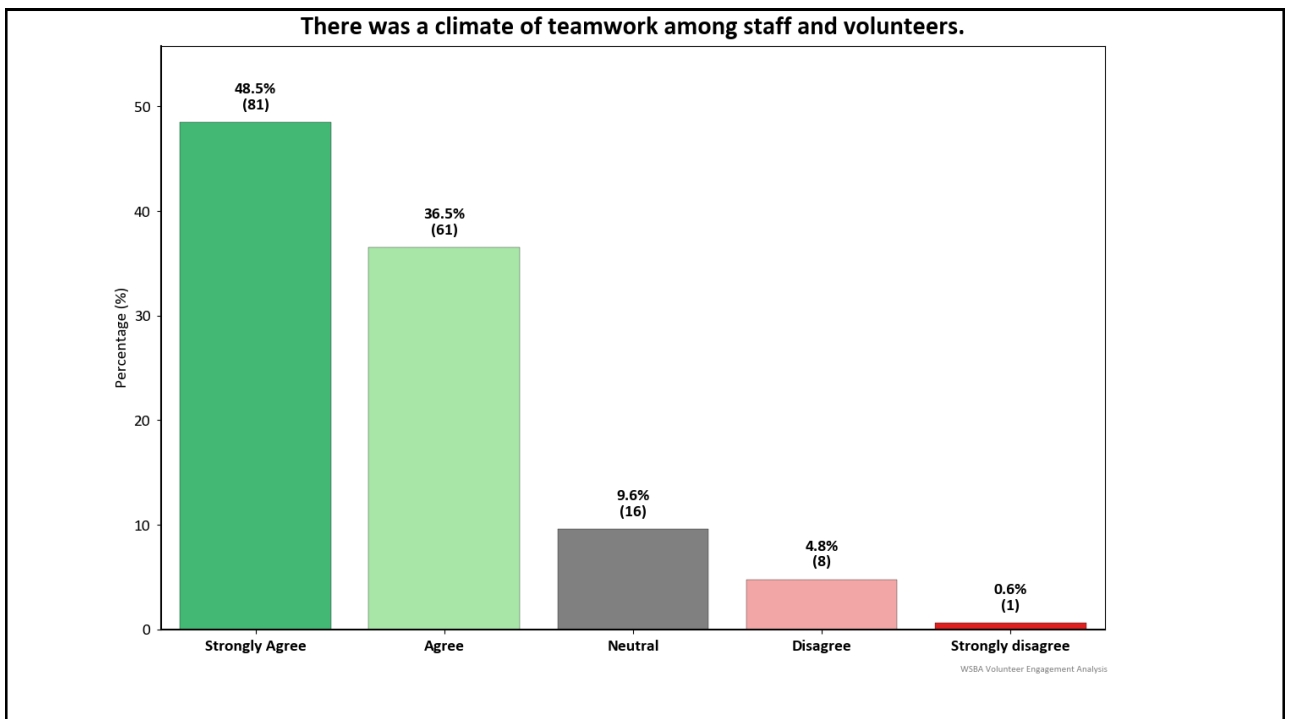
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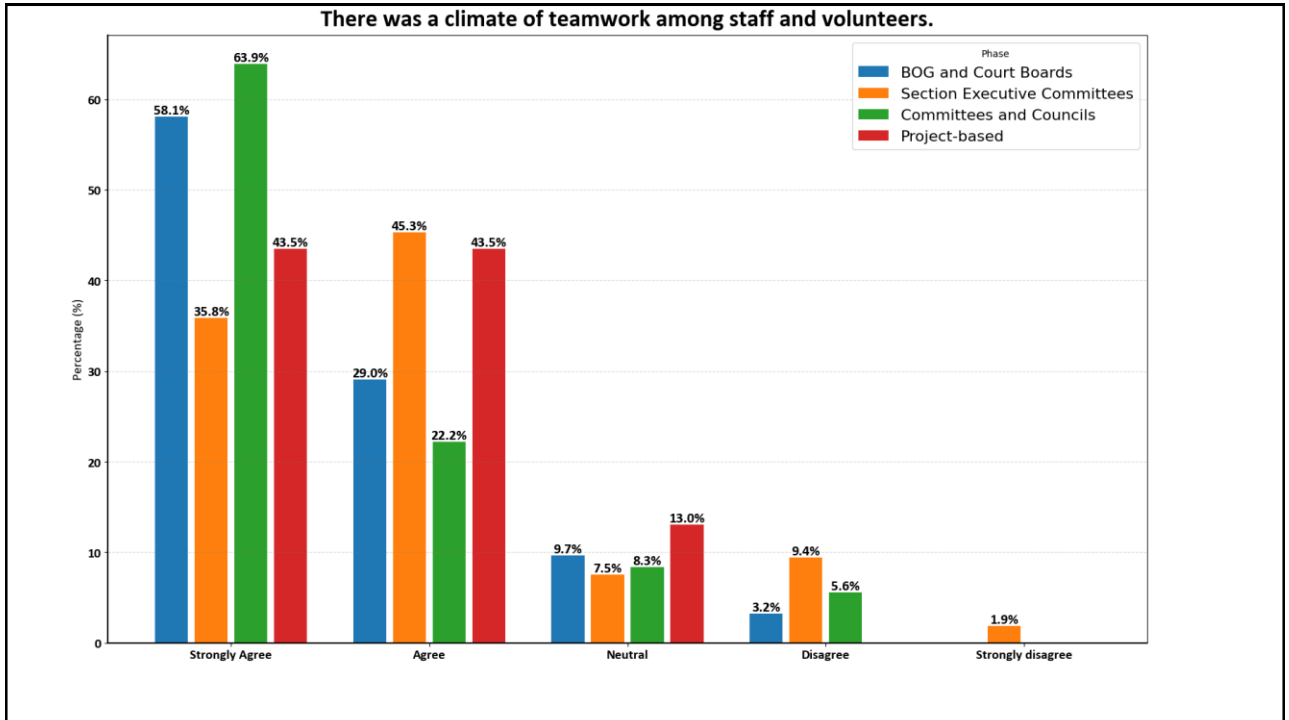
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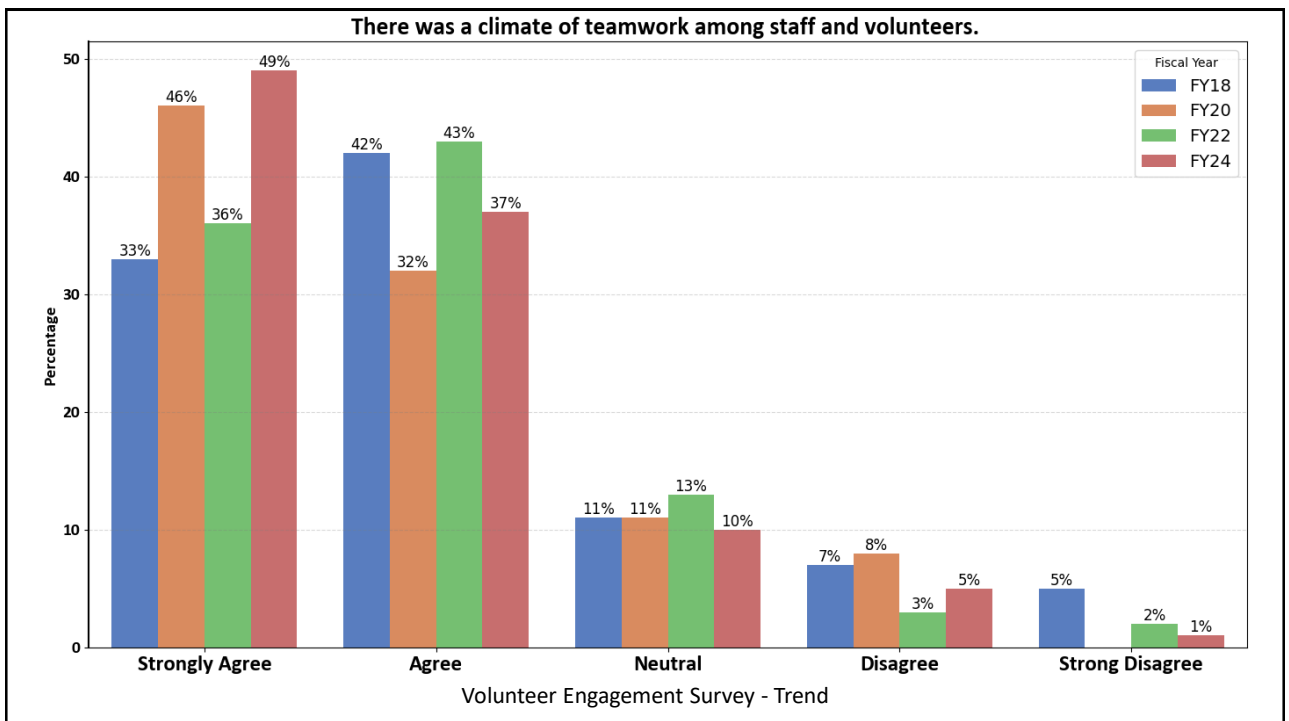
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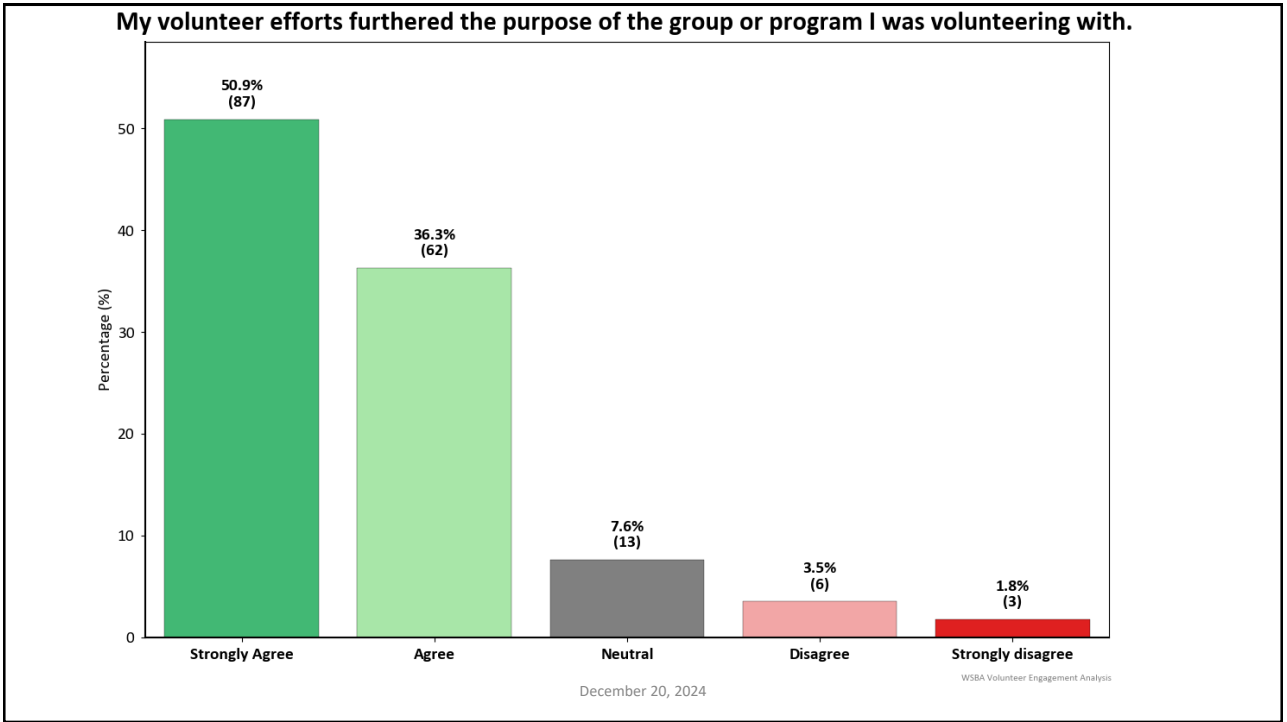
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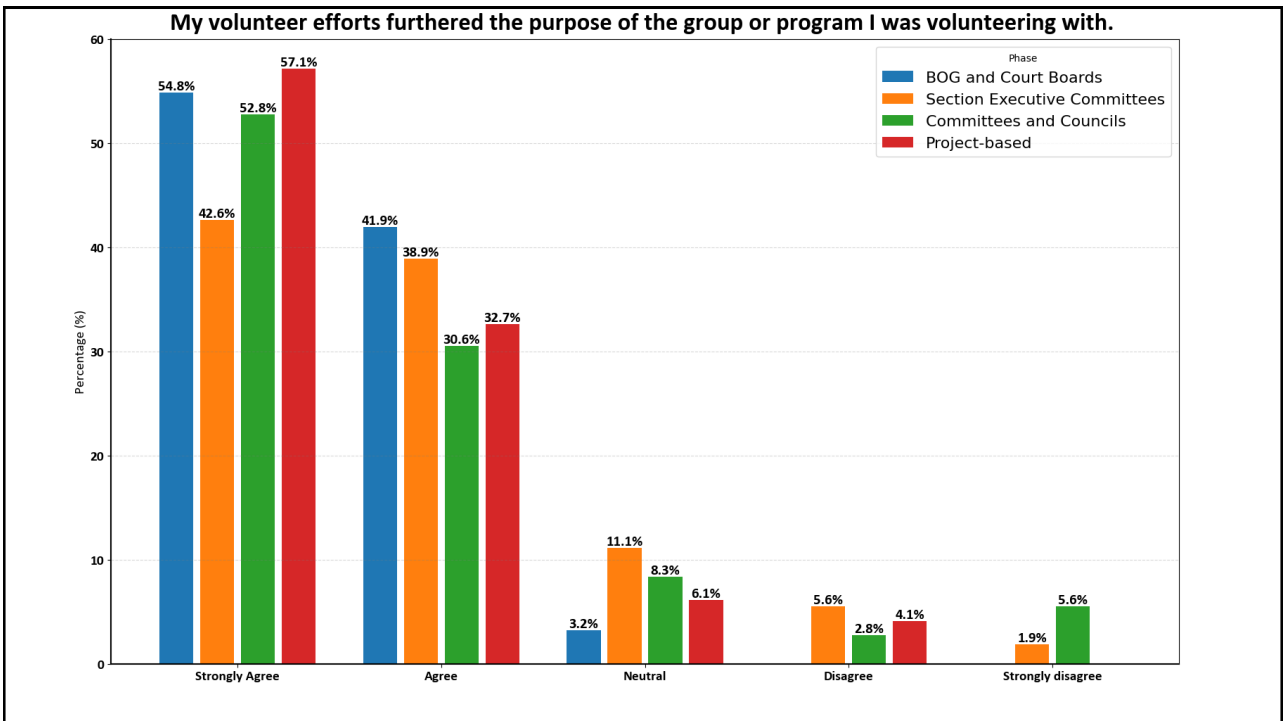
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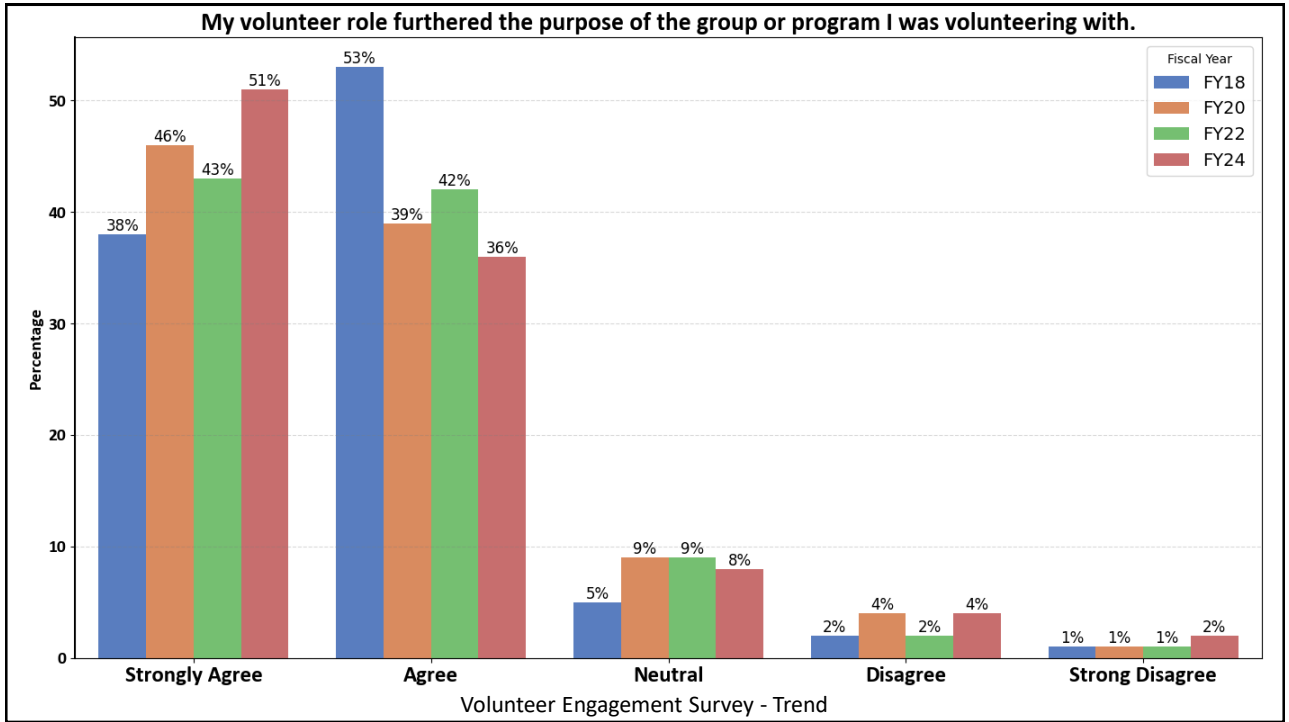
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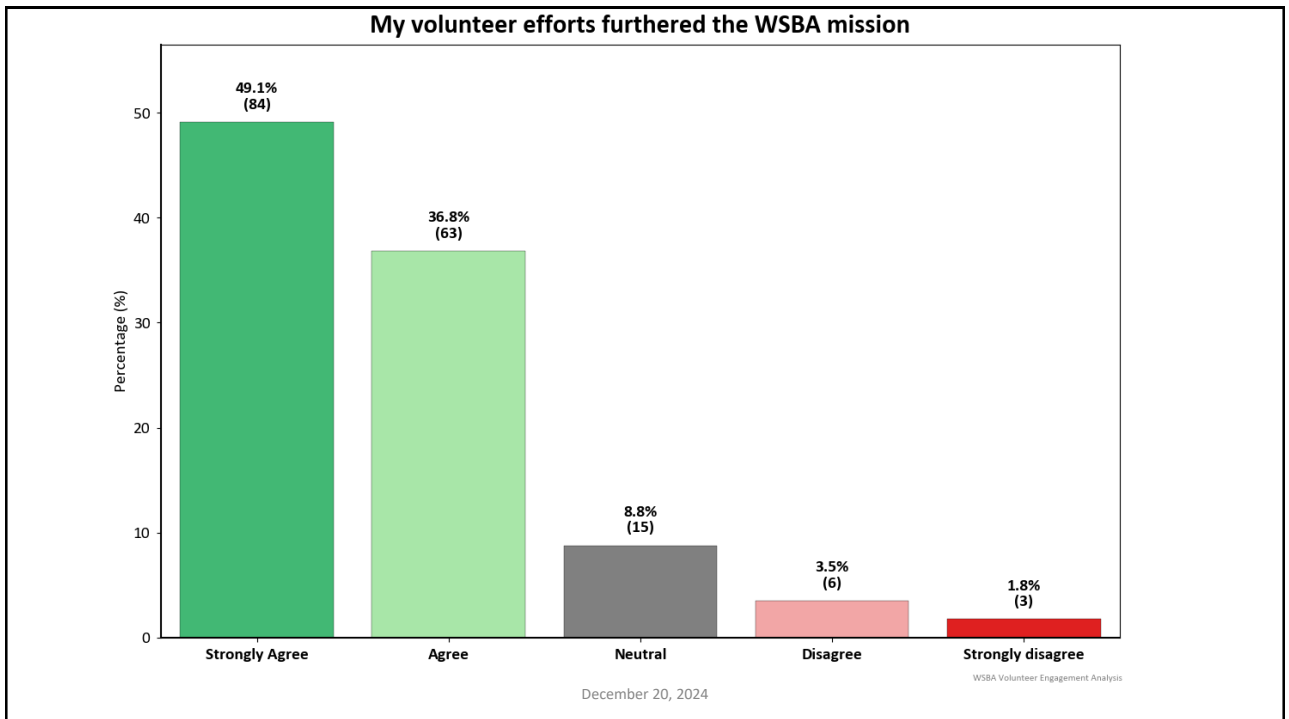
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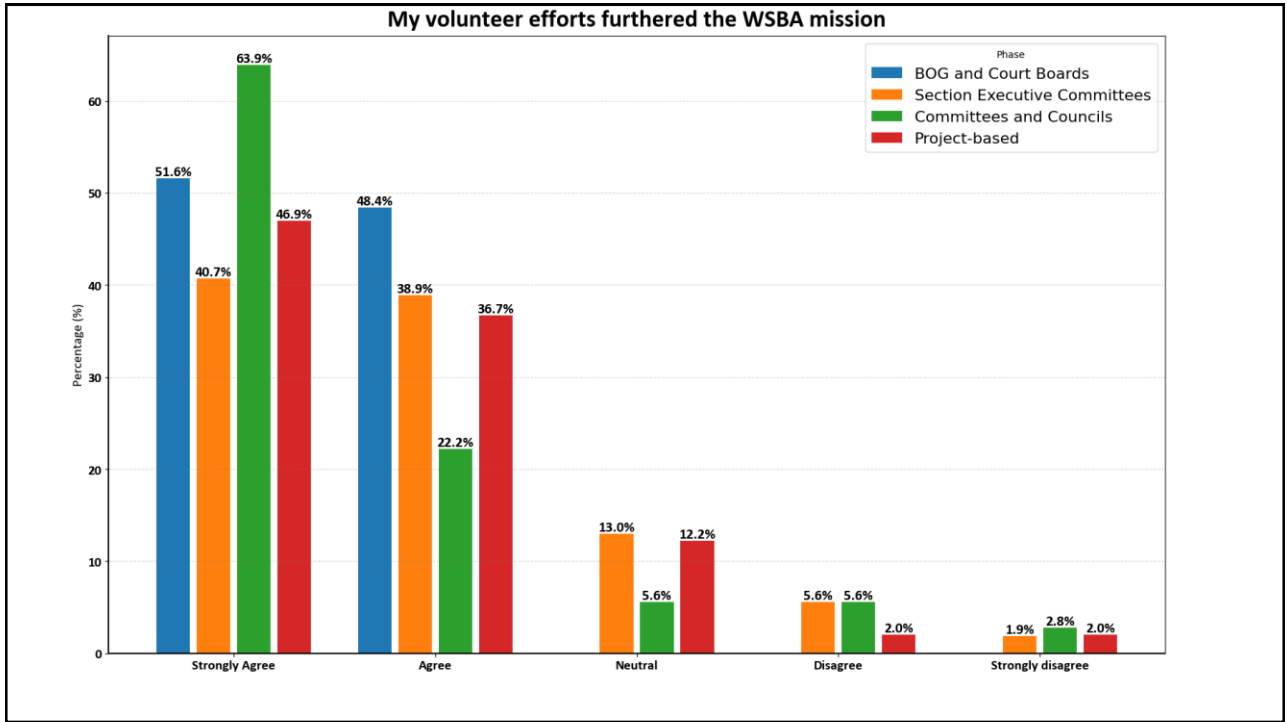
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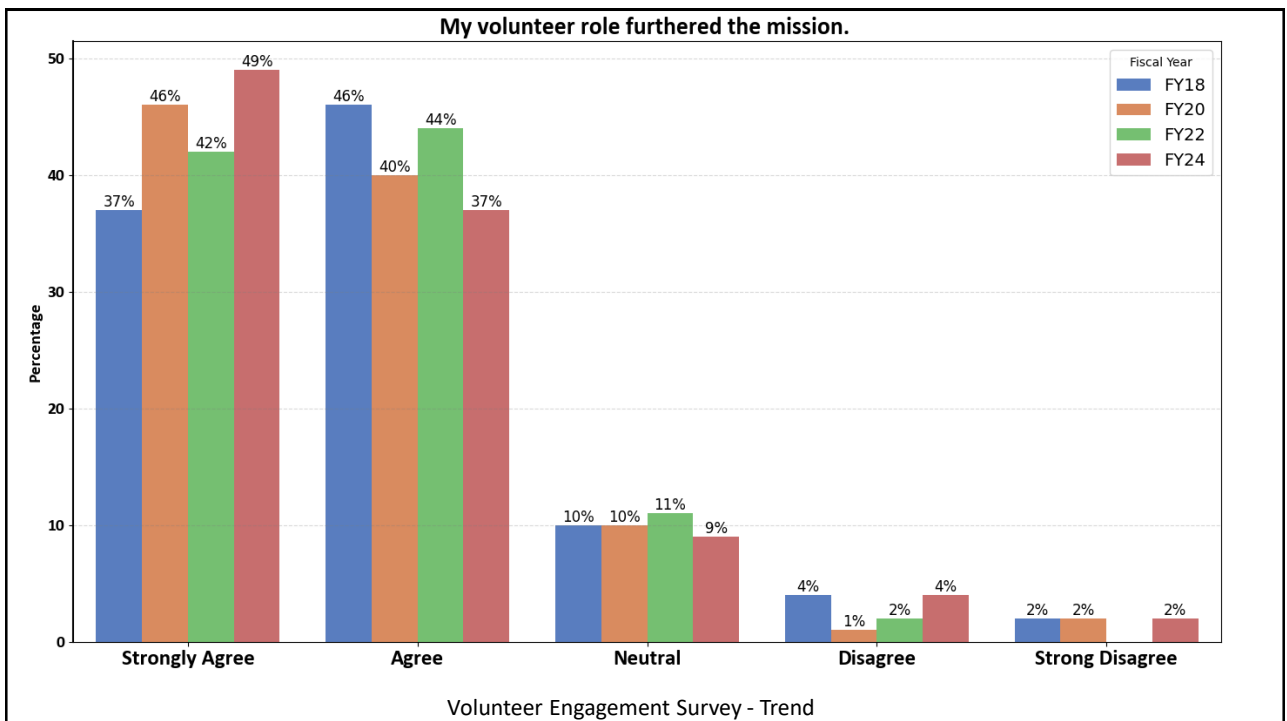
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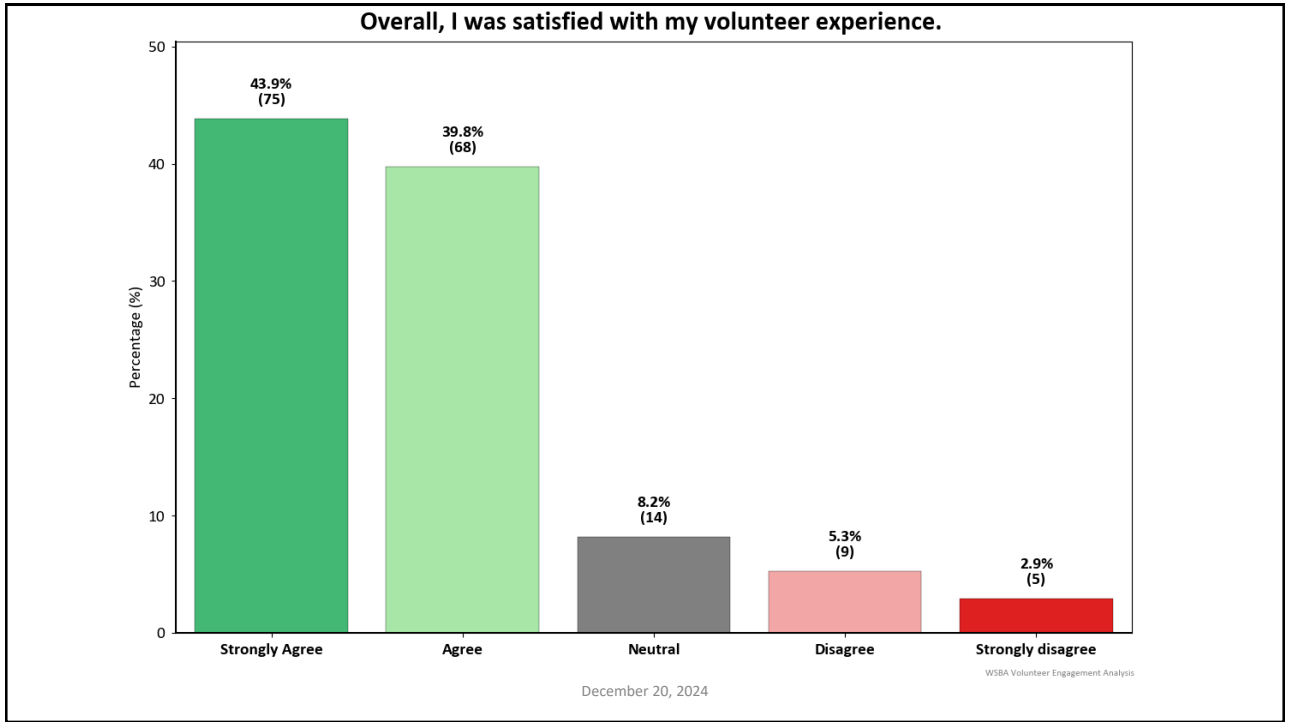
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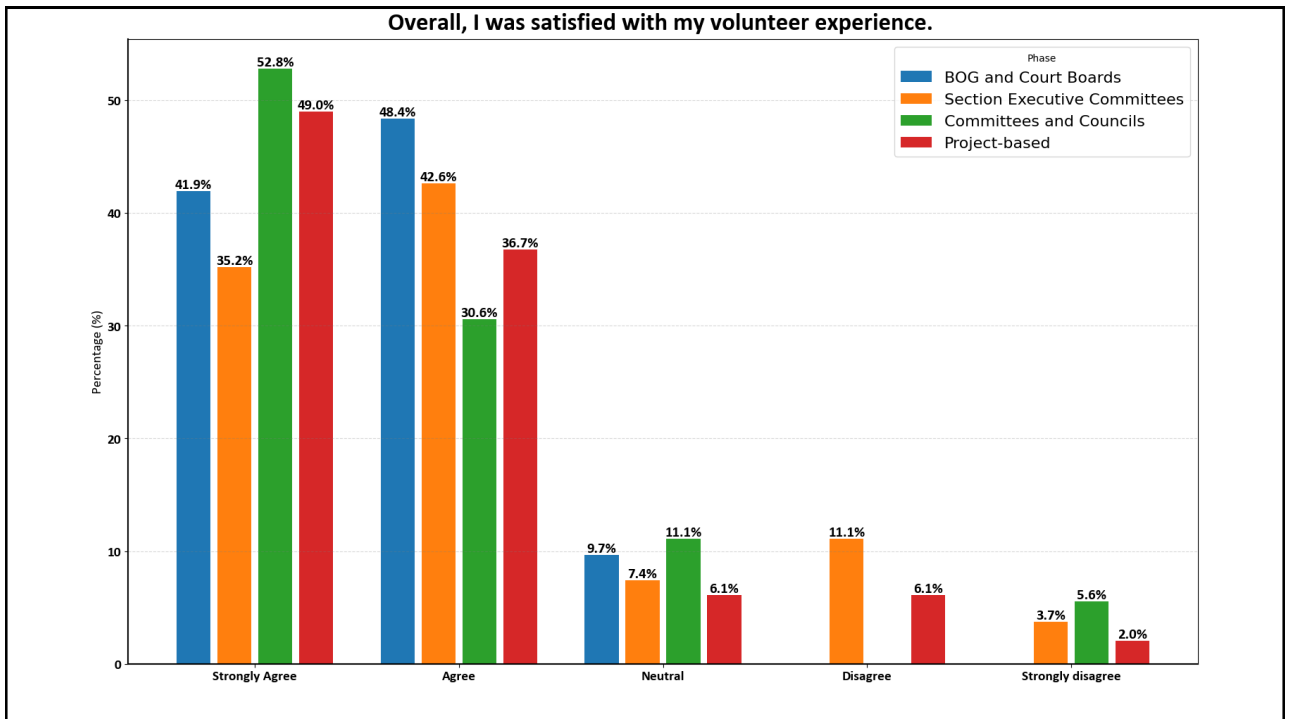
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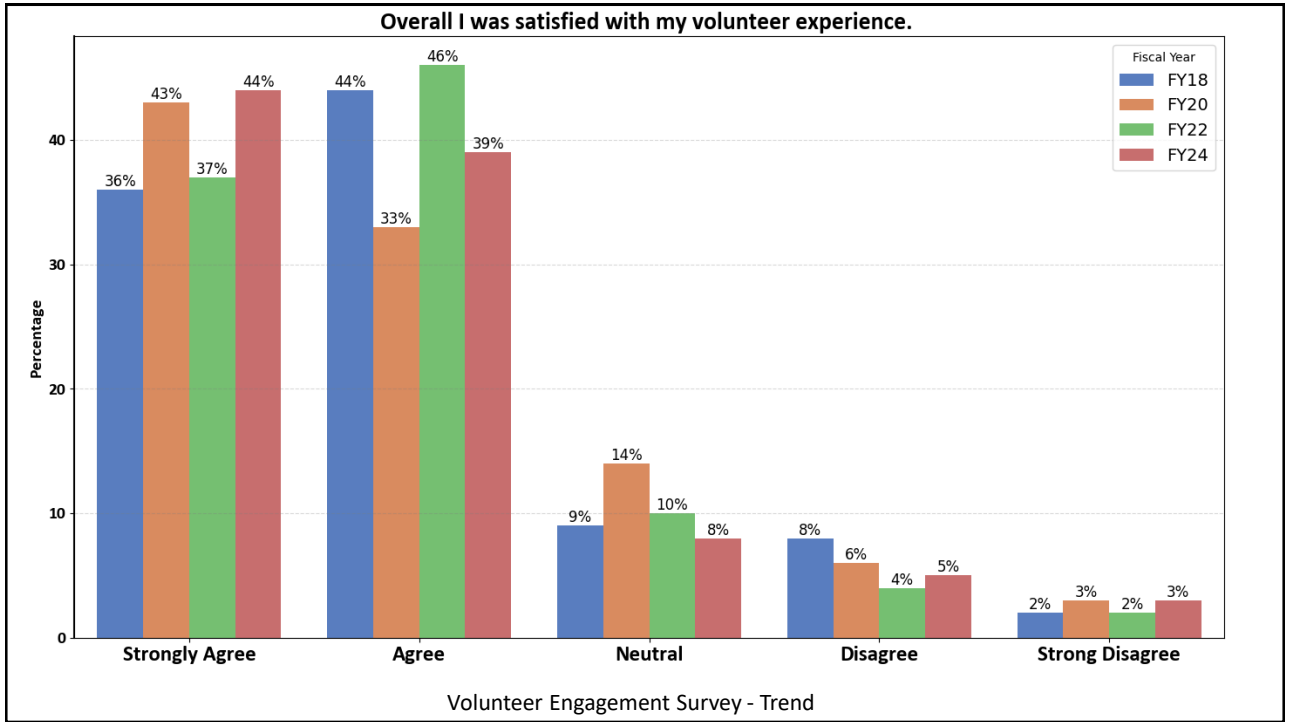
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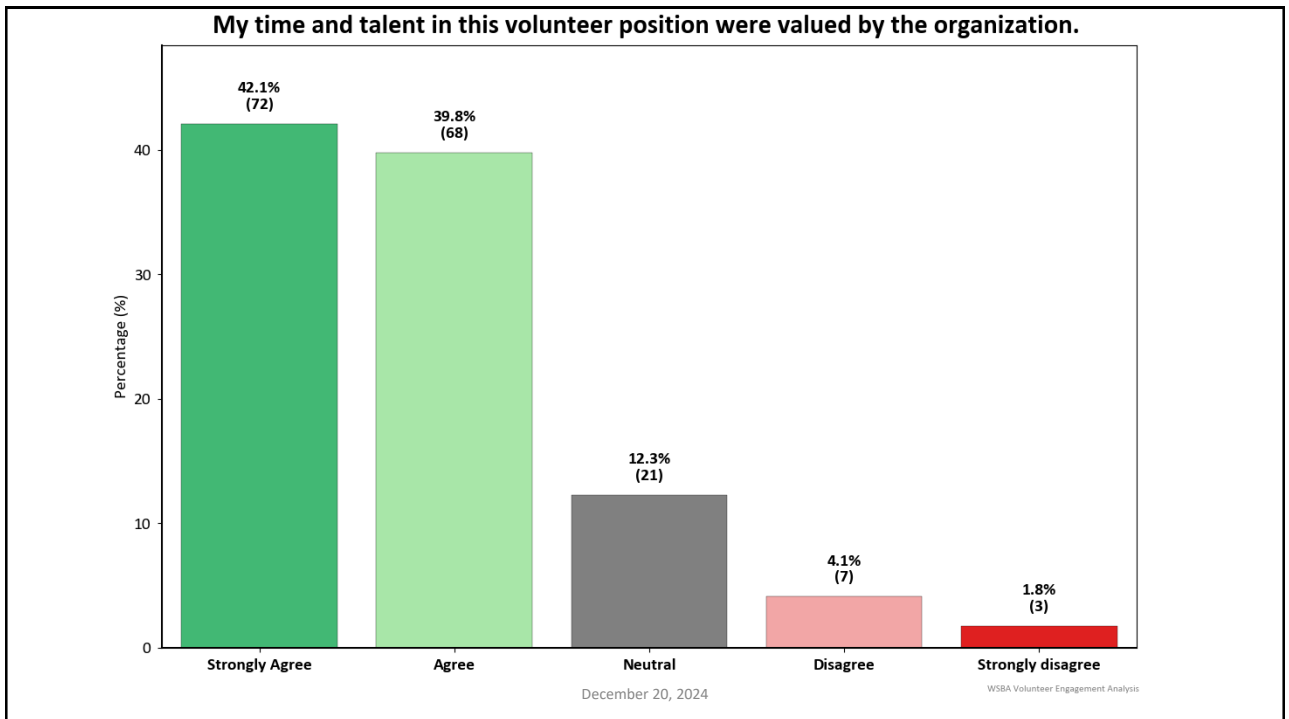
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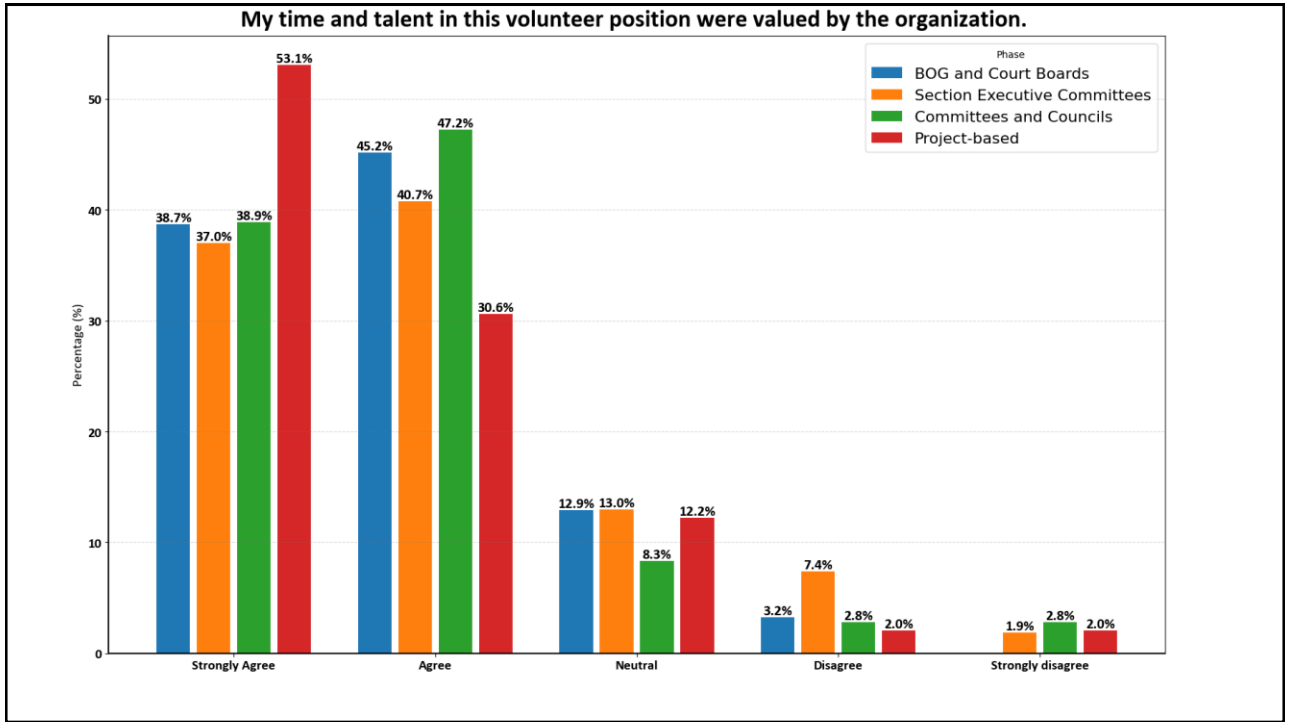
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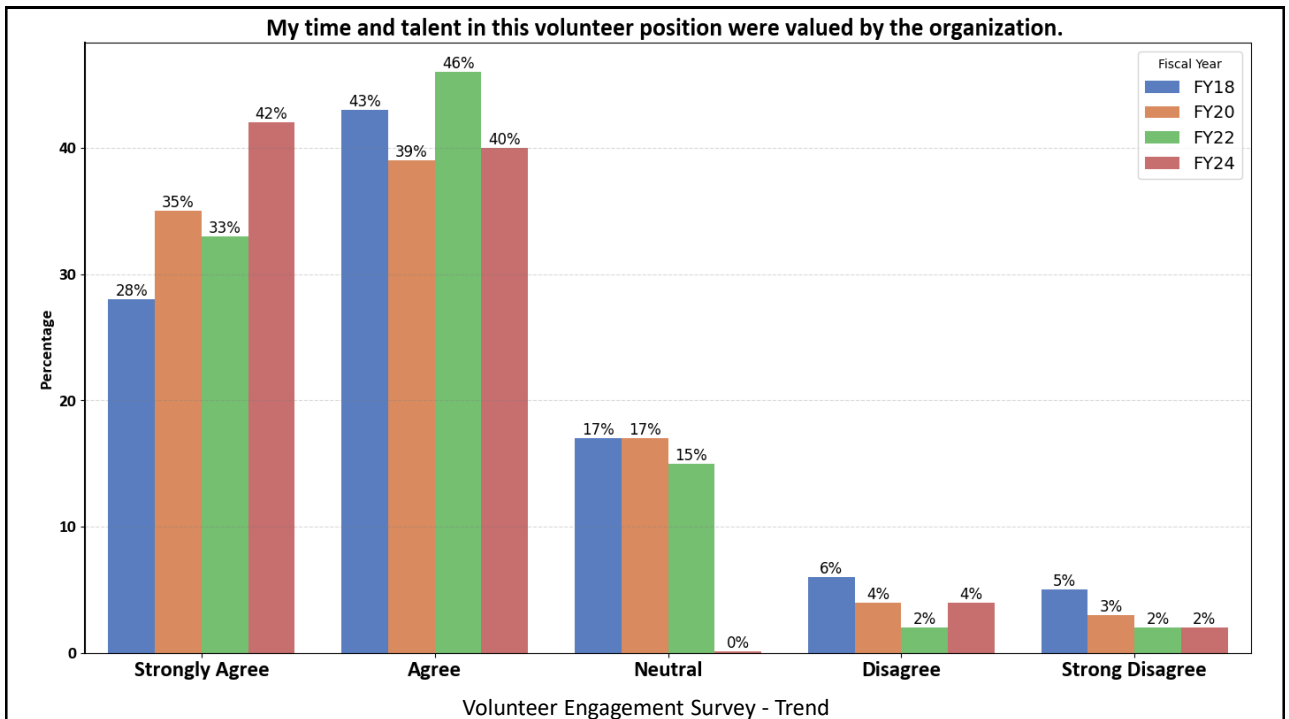
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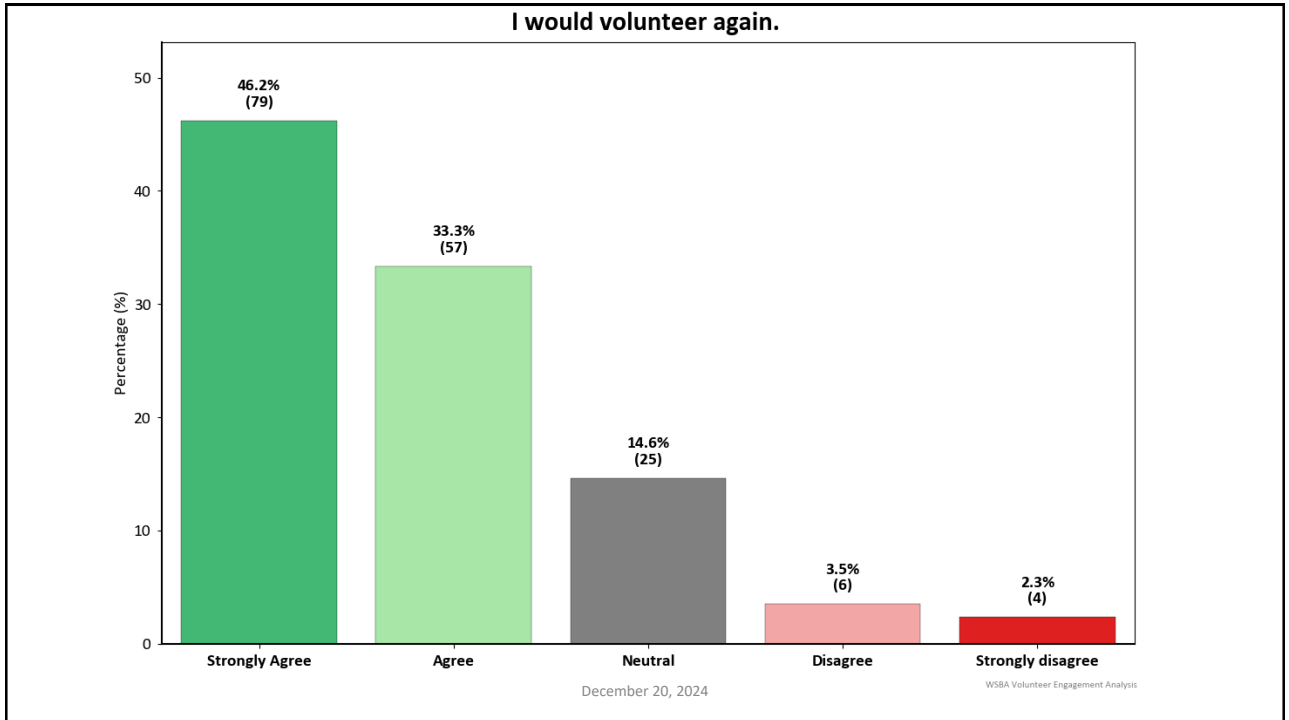
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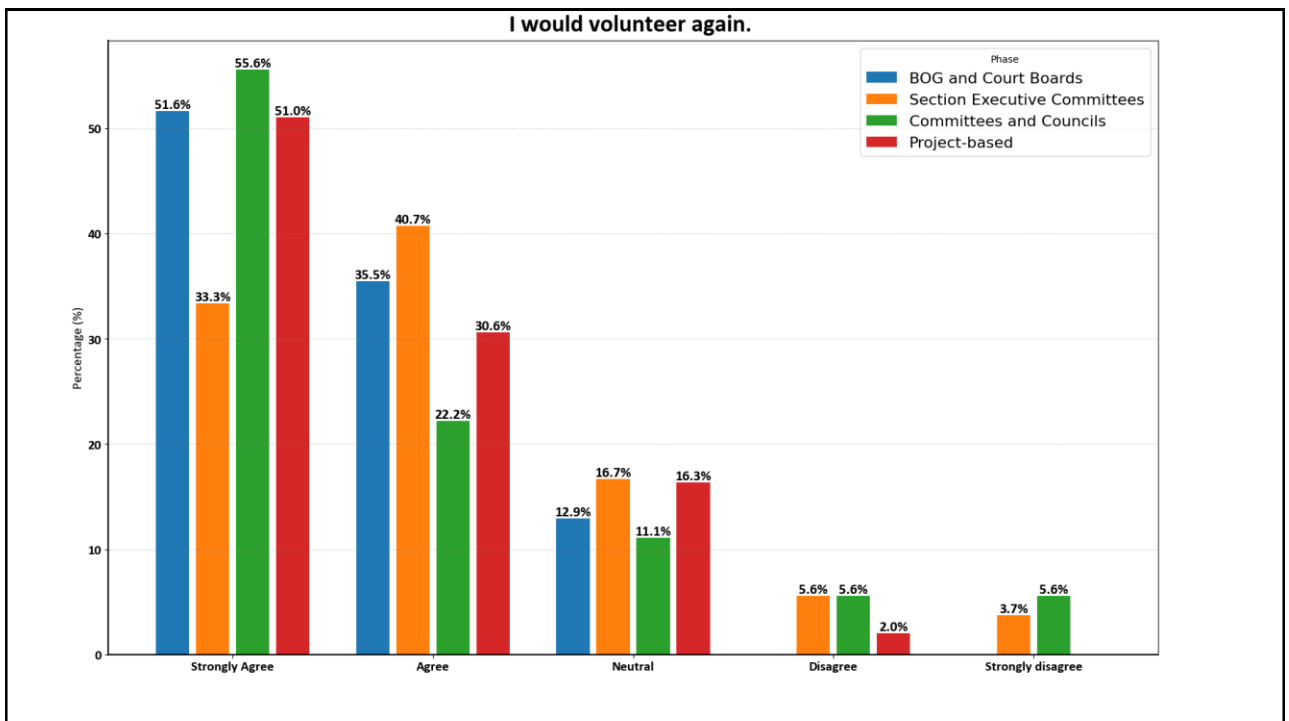
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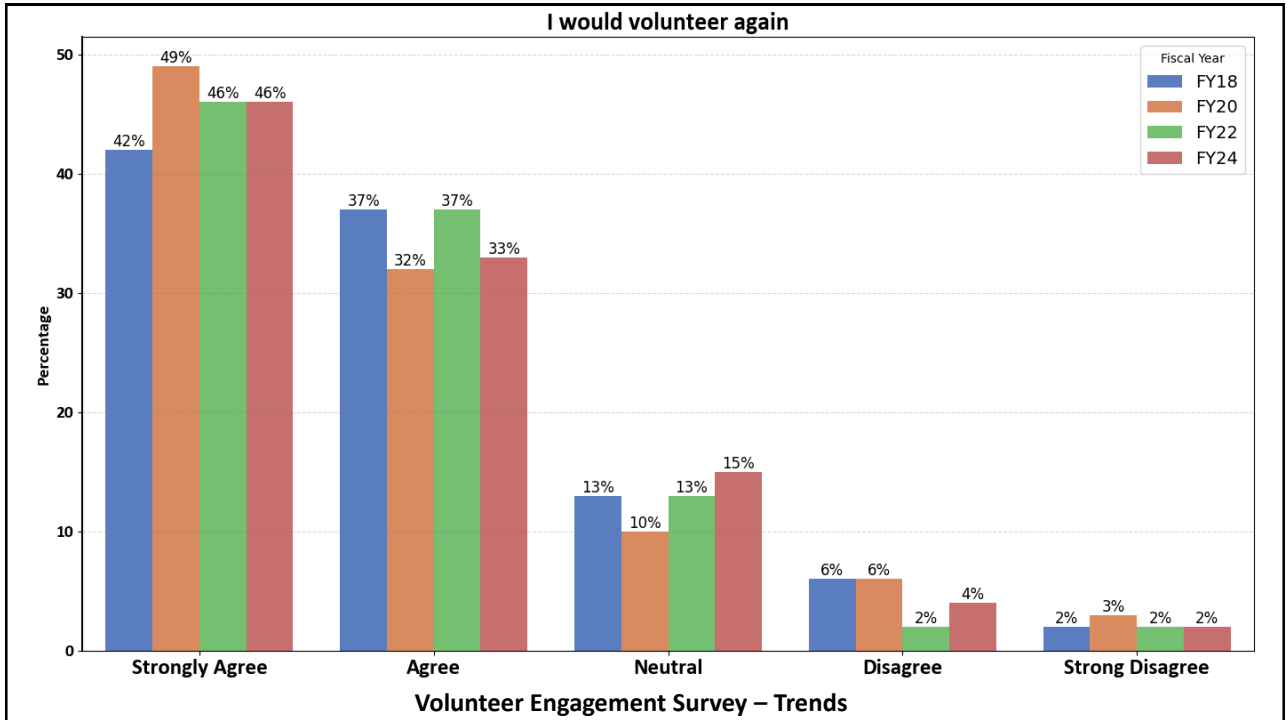
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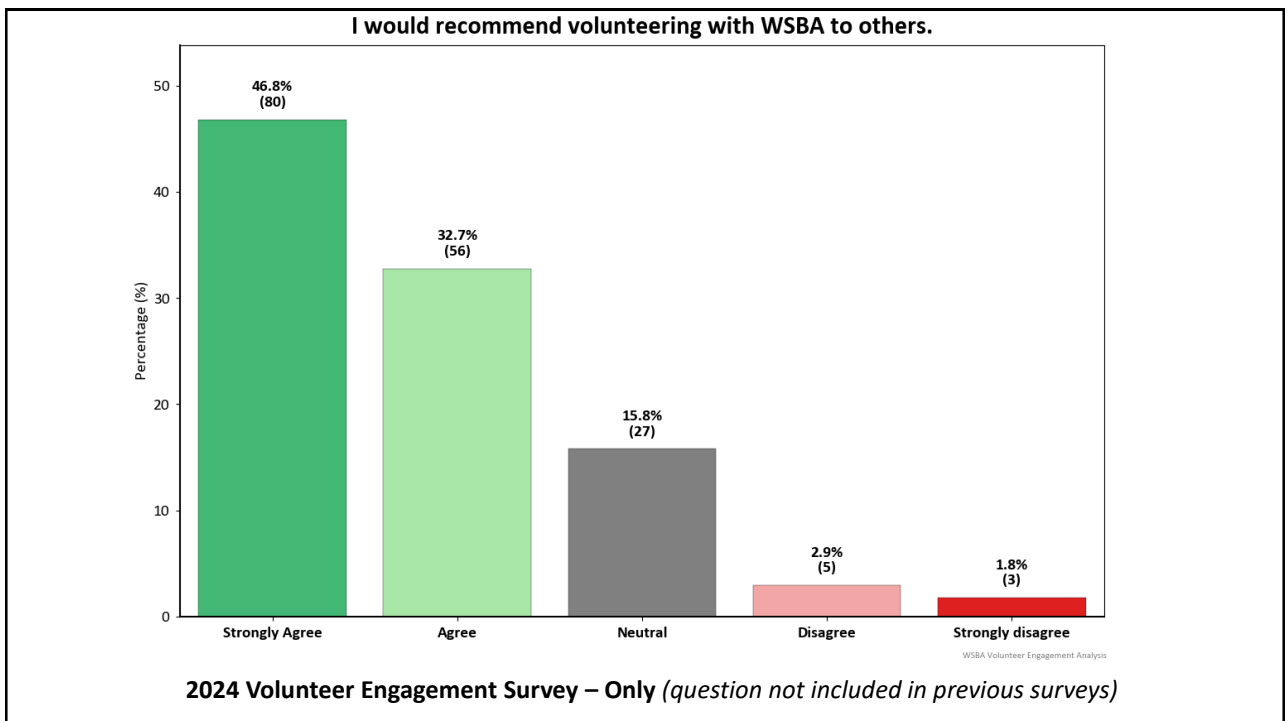
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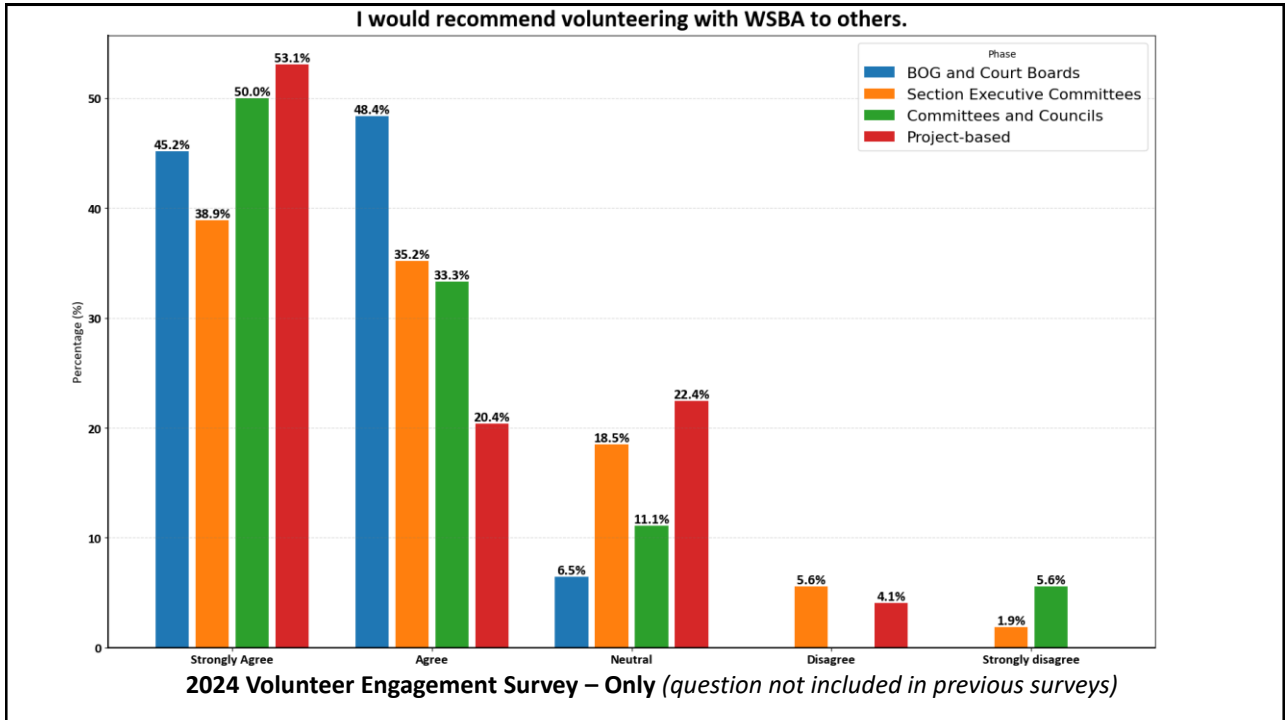
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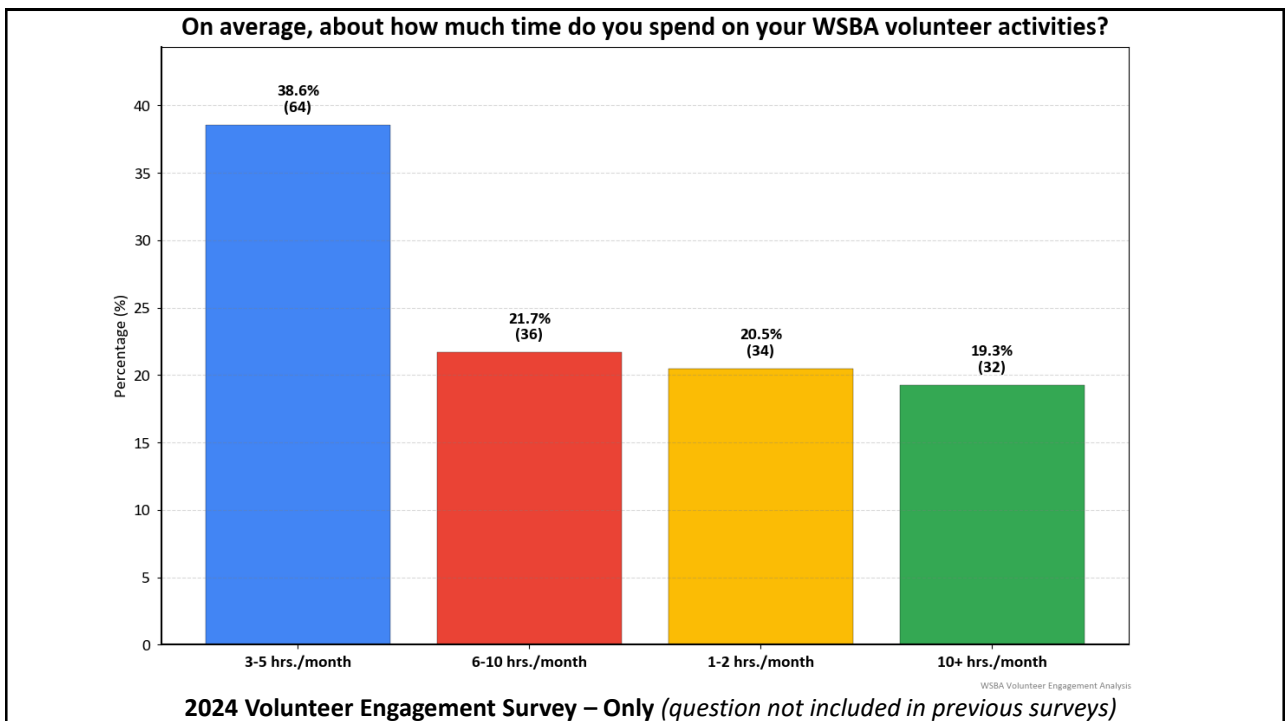
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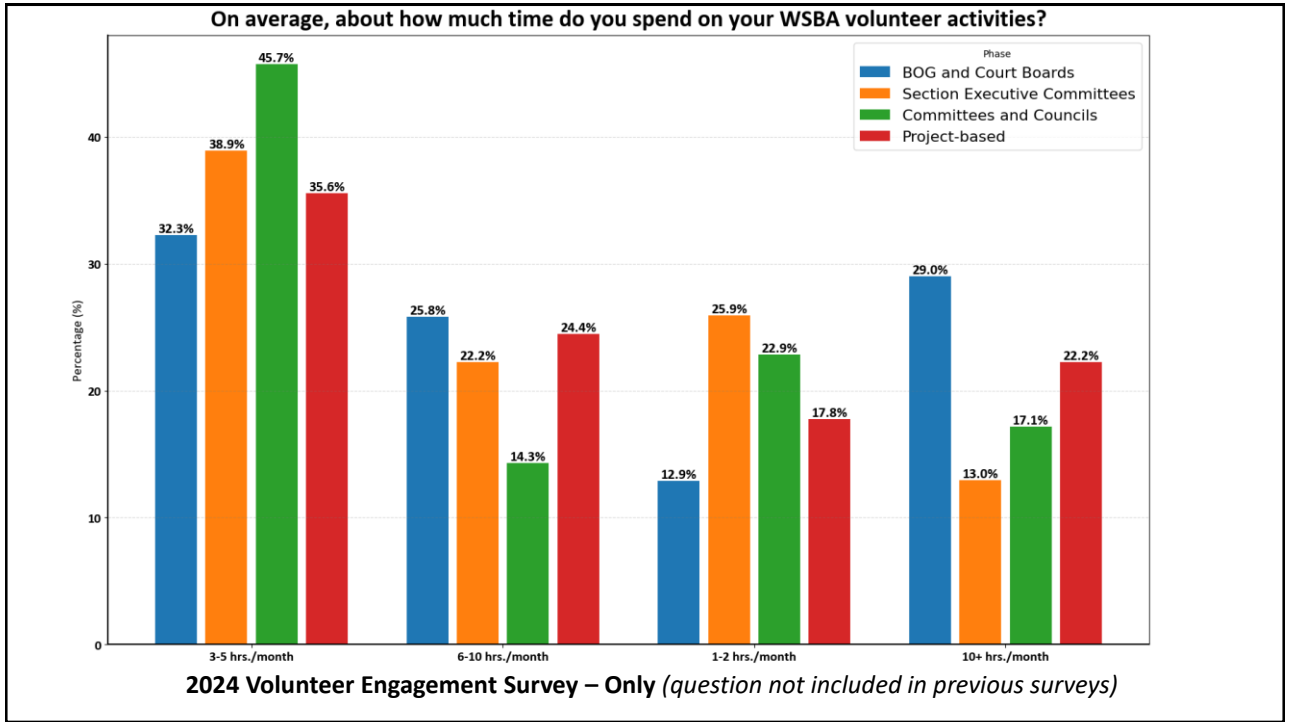
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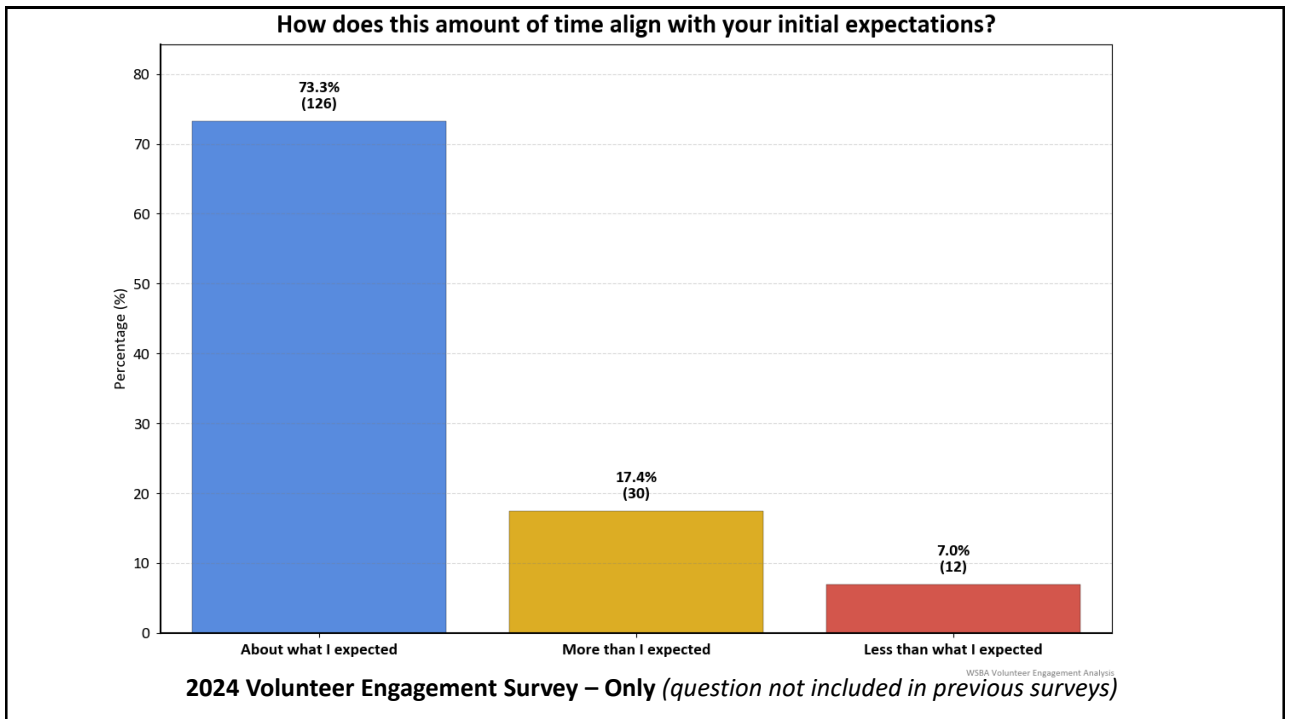
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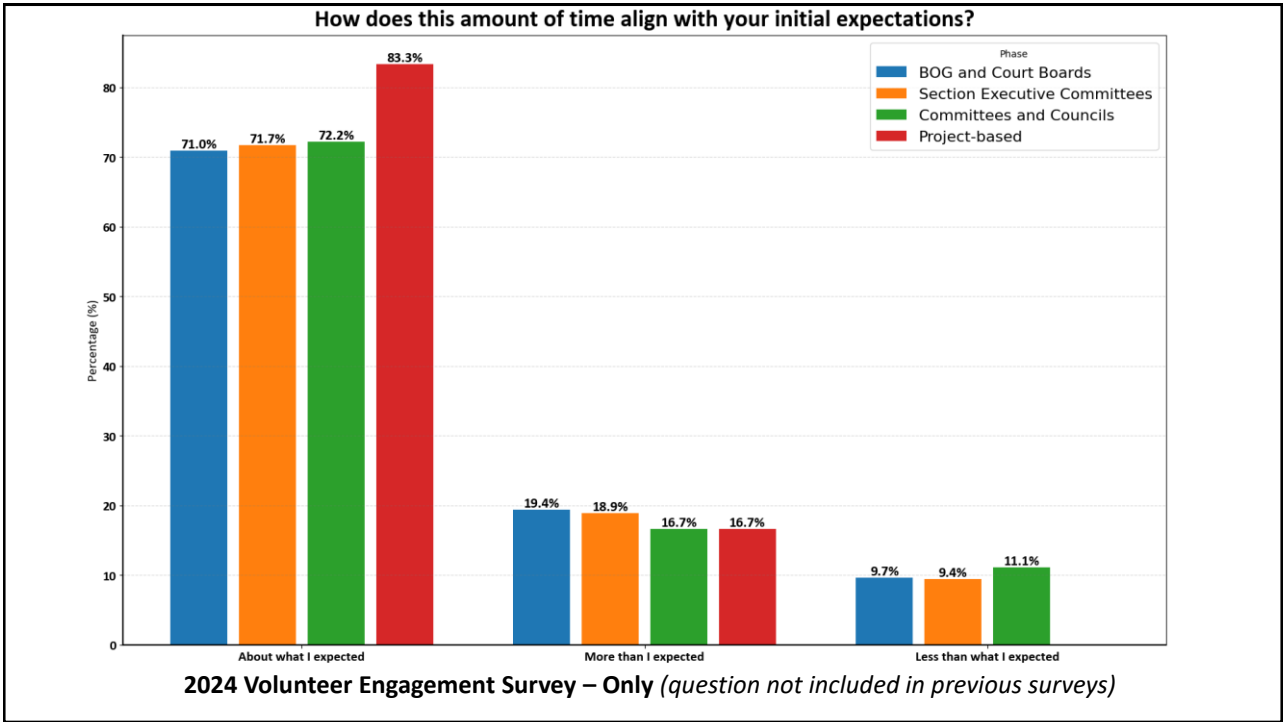
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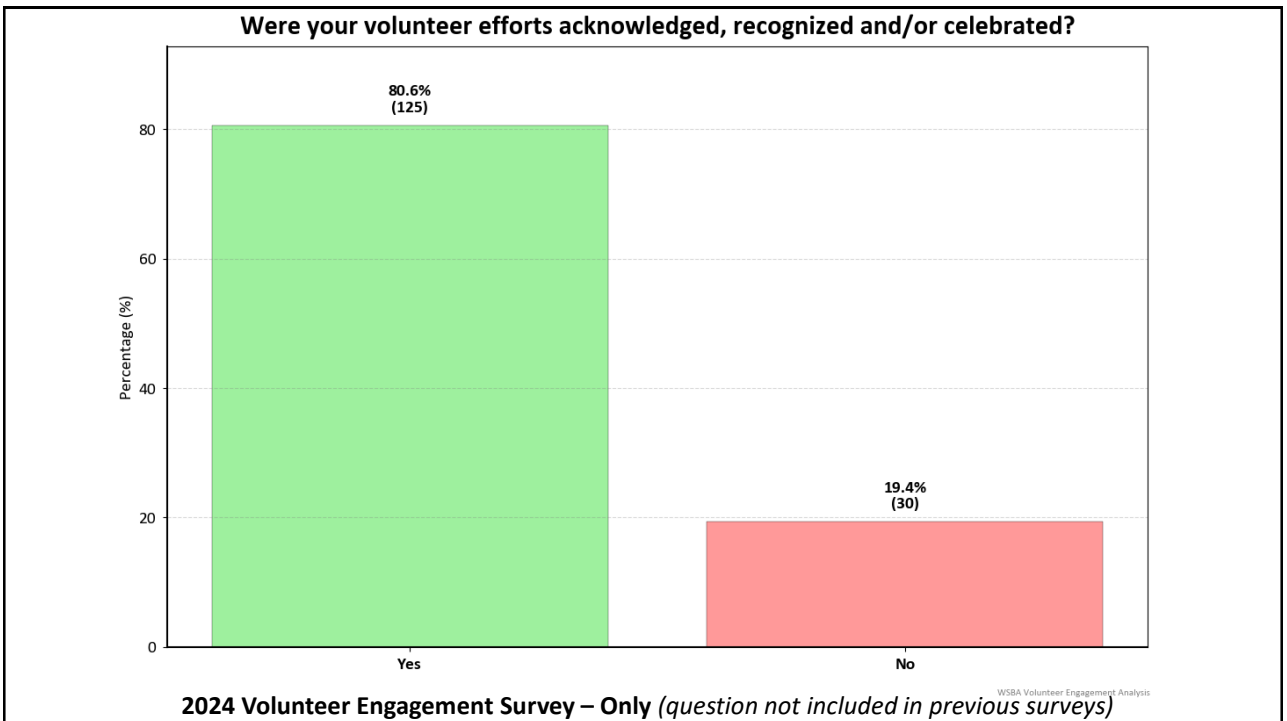
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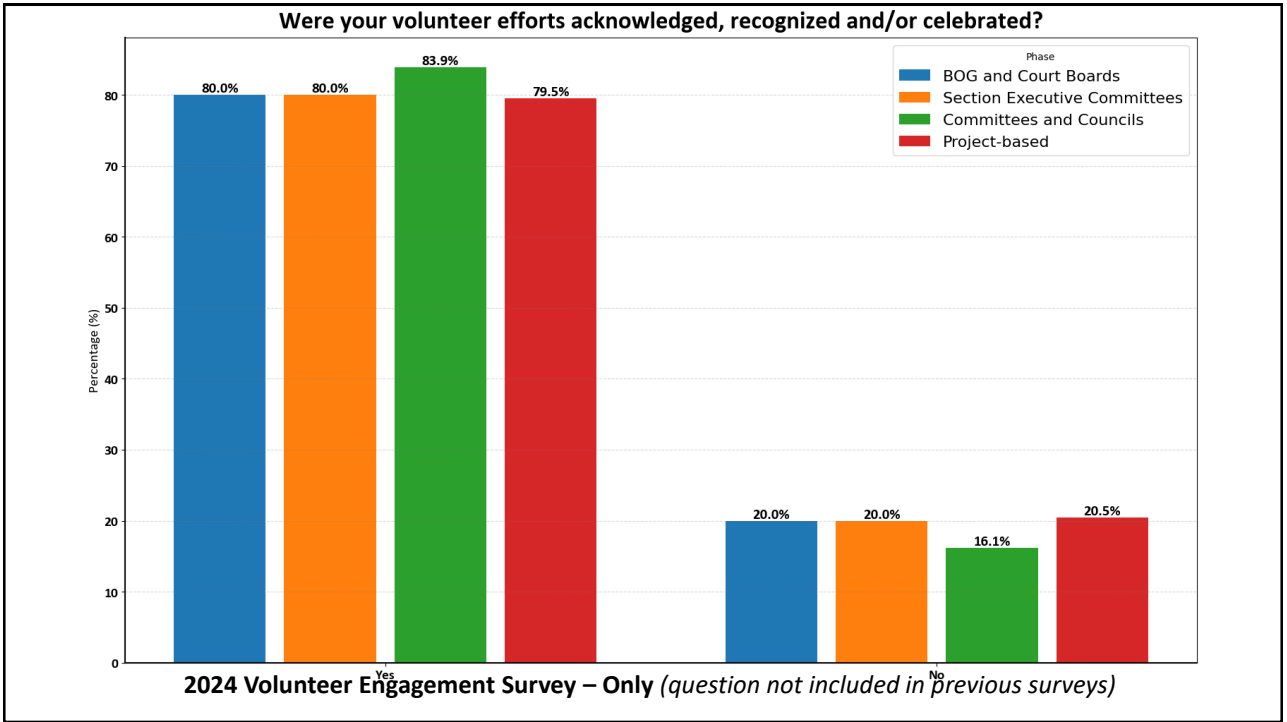
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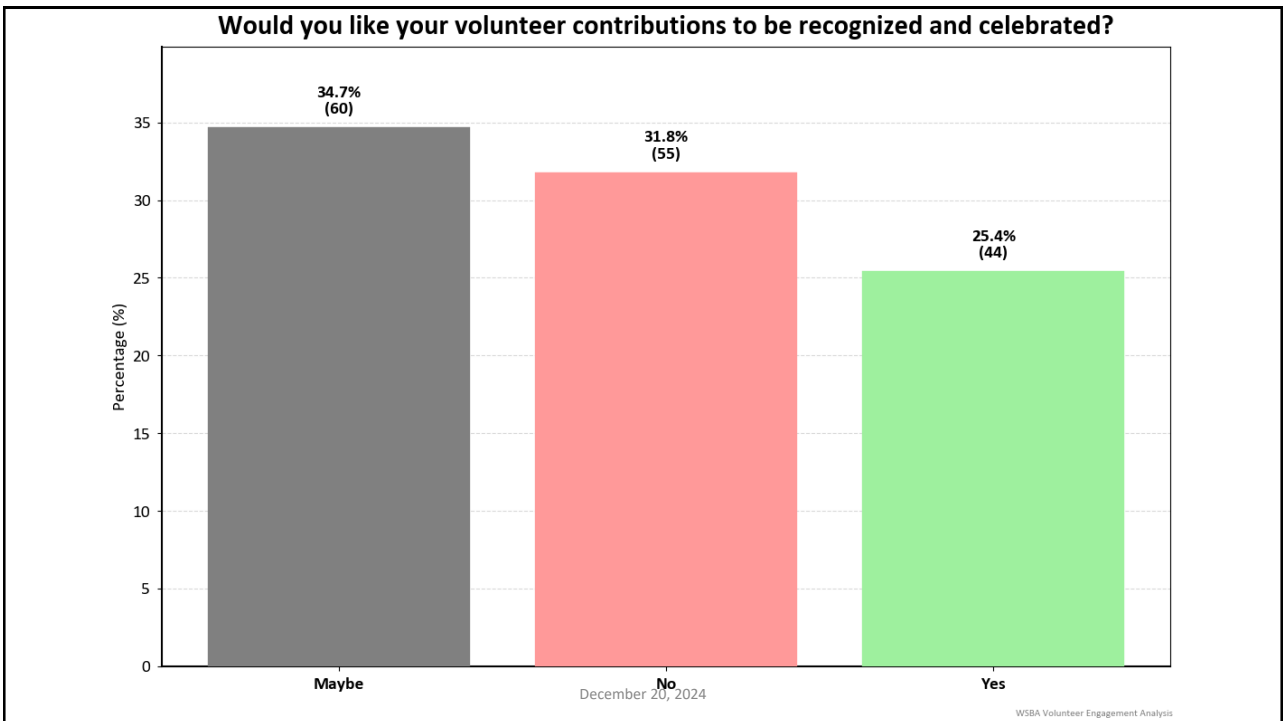
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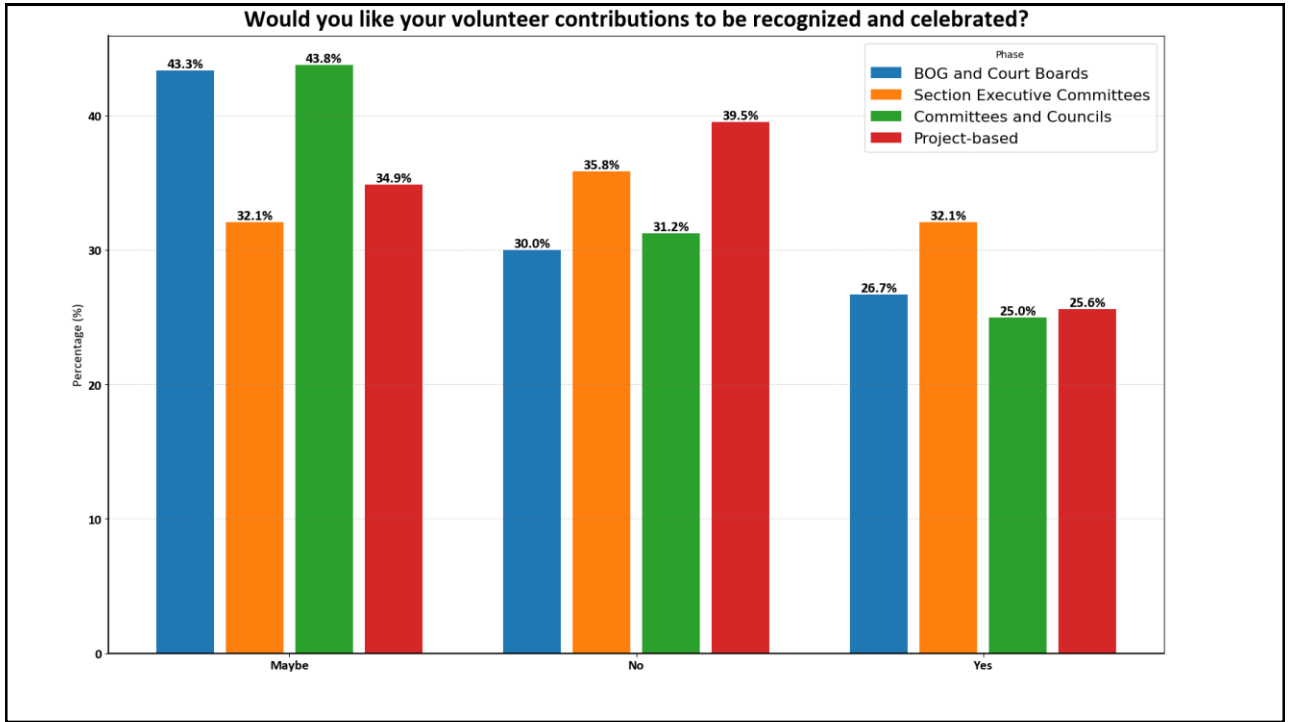
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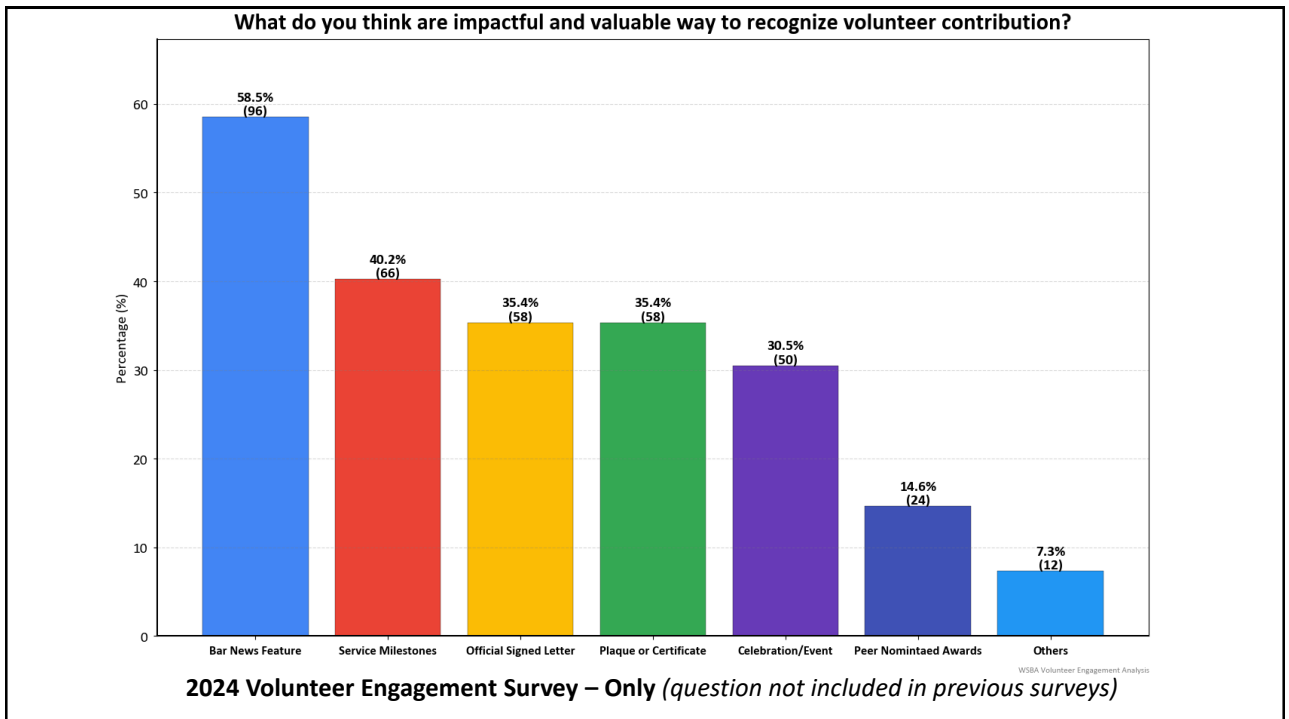
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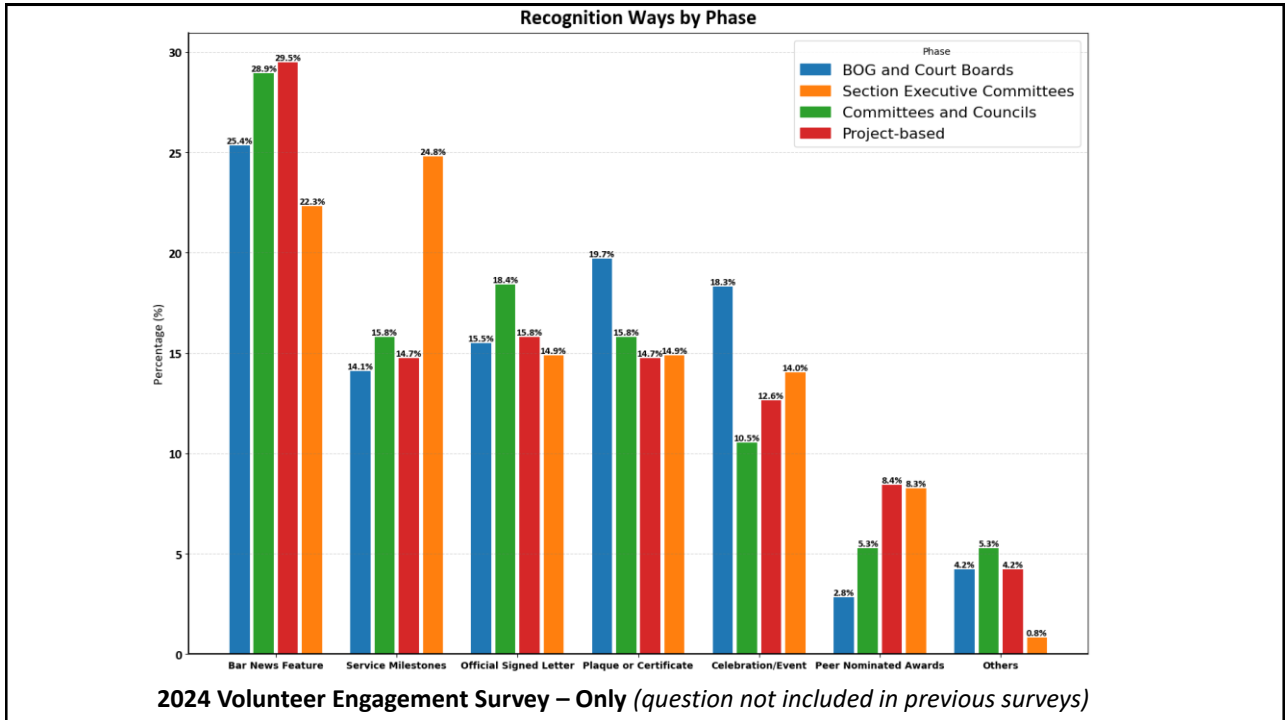
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Other Suggestions for Volunteer Recognition:

- All the above cost money and increase my bar dues each year.
- All the above.
- I'd rank a plaque as least valuable, but still valuable.
- Anything to show appreciation for the people that take time out of their busy schedules to attend meetings, join subcommittees, and work outside the meetings.
- By-line attribution, acknowledgement, promotion, and thanks.
- CLE credit
- Free bar dues.
- The product should be its own reward.
- Timely updating on our member profile.
- WSBA Directory listings.
- A bookstore certificate as I have received in the past.
- A mug
- Reduced annual dues.

2024 Volunteer Engagement Survey – Only (question not included in previous surveys)

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Do you have any additional feedback for how the WSBA can better support you as a WSBA volunteer?

- A recurring theme was a desire for better recognition and appreciation of volunteer efforts, with some noting that the current recognition methods (e.g., letters or mentions) were not particularly meaningful. There were suggestions to value section leaders' time commitments similarly to pro bono hours.
- Multiple respondents highlighted a need for more resources and better support structures for volunteers, including calls for more staff to aid in committee work and improved support for non-lawyer volunteers, who often had to make personal sacrifices to contribute.
- Respondents pointed out challenges with internal communication and coordination between sections and other departments within WSBA. They emphasized the need for clearer processes and better collaboration among committees and with WSBA staff.
- Some feedback focused on logistical and procedural hurdles faced by volunteers, such as slow selection processes, redundant training for experienced presenters, and bureaucratic obstacles during meetings and volunteer activities.
- There were various suggestions to enhance WSBA operations, such as better tracking of section health, more streamlined processes for CLE presenters, and creating a culture that emphasizes volunteer contributions as part of professional commitments.

2024 Volunteer Engagement Survey