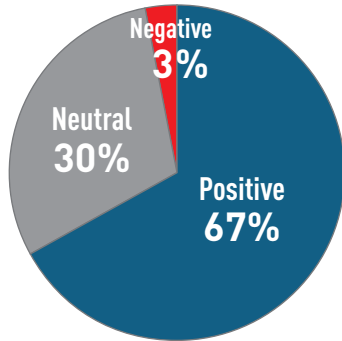
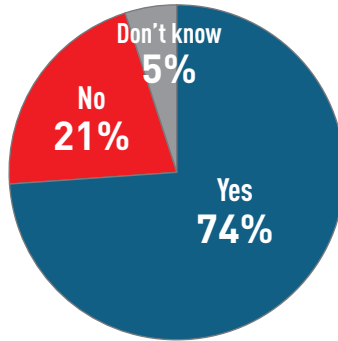


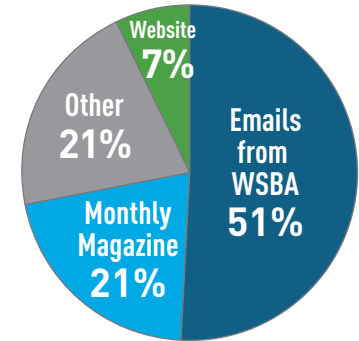
What is your perception of the WSBA?



Do you know the ways you can be involved with the WSBA?



What is your main source of information about the WSBA?



How members grade the WSBA

WSBA REPORT CARD		FY19 Q4	FY20 Q1	FY20 Q2	FY20 Q3
✓ Upholding high-quality standards for Washington’s legal profession		A-	A	A-	A
✓ Providing high-quality CLEs		A	A	A	A
✓ Supporting diversity and inclusion in the legal profession		A-	A	A	A
✓ Providing high-quality professional programs and services		A-	A-	A-	A
✓ Helping legal professionals expand access to justice		B+	B+	B+	B+
✓ Preparing the legal profession for changes in the future		B	B+	B+	B+

Sample comments and themes:

“The listening tours were great. It was the first time in 30 years that I’ve seen that happen. It was powerful and meant a lot to me.”

“Do more to promote diversity in the profession.”

“I think one thing that the WSBA does well is disseminate information.”

Member Survey Participants

SIZE OF LAW FIRM			
Solo	9	100+	1
2-5	10	Govt/Public	5
6-10	1	In-house	4
11-20	6	Retired	1
21-100	3	Other	3

MEMBER’S CONGRESSIONAL DISTRICT					
District 1	0	District 5	4	District 8	3
District 2	2	District 6	7	District 9	5
District 3	2	District 7S	7	District 10	3
District 4	1	District 7N	3	Out-of-state	6

Explanation of member survey

This phone survey will be conducted each quarter by randomly selecting members from the full membership and conducting 10-minute phone calls with them. Our response rate for Q3 was 4%.

