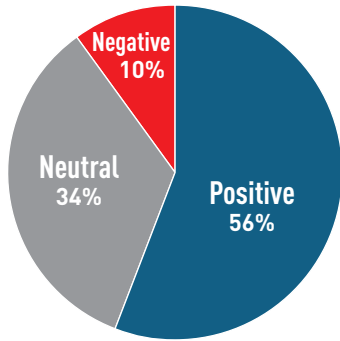
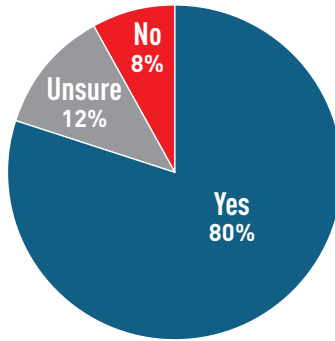


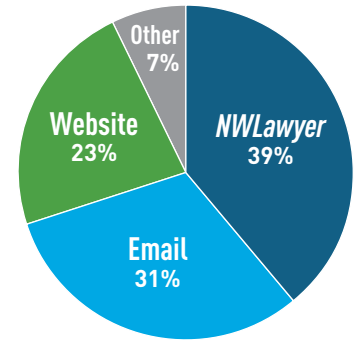
What is your perception of the WSBA?



Do you know the ways you can be involved with the WSBA?



What is your main source of information about the WSBA?



WSBA REPORT CARD		FY18 Q3-Q4	FY19 Q1	FY19
How members grade the WSBA	✓ Upholding high-quality standards for Washington’s legal profession	A	A	
	✓ Providing high-quality CLEs	A	A	
	✓ Supporting diversity and inclusion in the legal profession	A	A	
	✓ Providing high-quality professional programs and services	A-	A-	
	✓ Helping members expand access to justice in their communities	B+	A-	
	✓ Preparing the legal profession for changes in the future	B+	B+	

Sample comments and themes:

Amazing! When I call with questions someone always answers, and they are very helpful.

I'd like more virtual meetings. It is hard for those of east of the mountains to participate in person.

The WSBA is inclusive. I am a solo practitioner and always feel included, even though I am not a "big law firm".

Member Survey Participants

SIZE OF LAW FIRM			
Solo	18	100+	5
2-5	22	Govt/Public	25
6-10	11	In-house	11
11-20	8	Other	12
21-100	4		

MEMBER'S CONGRESSIONAL DISTRICT					
District 1	3	District 5	12	District 8	6
District 2	5	District 6	15	District 9	16
District 3	8	District 7S	23	District 10	4
District 4	5	District 7N	15	Out-of-state	4

Explanation of member survey

This phone survey will be conducted each quarter by randomly selecting members from the full membership and conducting 10-minute phone calls with them.

The goal for each quarter is to speak to 105 different members. 105 members constitutes a statistically significant sample. Our response rate for Q1 was 11%.

# WSBA Outreach Highlights

## Events Map Q1 FY19



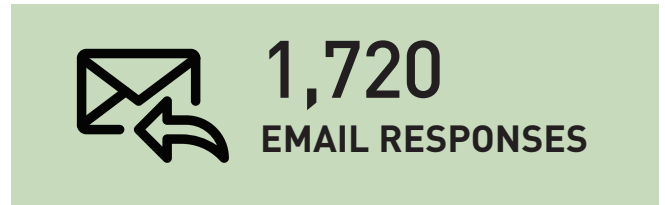
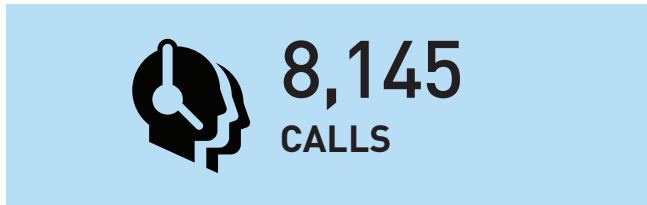
### Select Highlights from Q1

Every quarter, WSBA aims to host an outreach event in each of Washington's ten Congressional districts.

### Events

	Q3-Q4 FY18	Q1 FY19	FY19 Total
WSBA Ambassadorship	55	14	-
Diversity & Inclusion	38	1	-
Professional Programs	11	3	-
Access To Justice/Public Service	21	-	-
Ethics/Professional Education	30	19	-

## WSBA Call Center Volume Q1 FY19\*



\*Other groups and teams at WSBA have significant numbers of direct contacts with members that are not reflected in the call center volume.