Board of Governors Meeting Late Late Meeting Materials

January 13-14, 2022
Virtual Meeting
Zoom and Teleconference



Board of Governors

BOARD OF GOVERNORS MEETING Late Late Materials January 13-14, 2022 Virtual Meeting Zoom and Teleconference

Description	Page Number
Process for Analyzing and Recommending to the Supreme Court of Washington RE: the Future of WSBA	LLM-3
Volunteer Engagement Report	LLM-24

WASHINGTON STATE

TO: WSBA Board of Governors

FROM: Terra Nevitt, Executive Director

DATE: January 10, 2022

RE: Process for developing recommendations to the Washington Supreme Court regarding the structure and

operations of WSBA in light of recent litigation impacting integrated bar associations

ACTION/DISCUSSION: Clarify details for carrying out the process approved at the December 14 Board meeting in the above-described matter.

On December 14, 2021 the Board of Governors held a special meeting to discuss and adopt a process for determining WSBA's position regarding the future structure of the bar. At that meeting, the Chief Justice of the Washington Supreme Court set forth three questions for WSBA to answer:

- (1) Are there changes in the law that require changes to WSBA?
- (2) Even if changes aren't required, if there was a change, what would the new structure look like?
- (3) Regardless of any of the answers to those two questions, are there suggested changes as improvements?

Following public comment and discussion, the Board adopted the process suggested by Past President Sciuchetti with the following changes:

- (1) include that WSBA will continue to act as it has in the meantime;
- (2) that the work be completed by August 30, 2022; and
- (3) that the Board have no less than two hybrid meetings specifically set for the Board to interact with the public, with the members and with various entities, including but not limited to, sections and minority bar associations.

A copy of the adopted process, including the changes made at the meeting is attached. Note that a recording of this meeting is available at: https://www.youtube.com/watch?v=Arb34v8 khA&list=PLh11oFW23b5hQfFQ-99jU1kEZFh8Kq-34&index=1.

The BOG Executive Committee held a special meeting on January 6, 2022 to discuss next steps with regard to the Board's December 14 action. As a result of that discussion, below are three potential scenarios and their fiscal impact for the Board to take into consideration in terms of executing on the process adopted on December 14.

Fiscal Impact

Note that regardless of the specific process the Board adopts, this project will require a substantial investment of staff time. These indirect expenses are not detailed in the fiscal impact below, as they are already budgeted for. Additionally, the WSBA webcast team may have scheduling conflicts with Section Mid-Years and other CLEs. In the event that the team is not available, we may have to contract with a vender to provide those services. A rough estimate of those costs would be \$3,000/day.

Scenario A	8, all-day meetings.	Estimated Fiscal Impact	
		Travel Costs Per Meeting	\$1,347
	All to be held as hybrid at the WSBA office.	Assumes 100% in-person participation with no reimbursement for hotels	
		Per Diem	\$864
		Assumes 100% in-person participation with reimbursement for breakfast and dinner.	
		Catering	\$600
		Assumes catered lunch at the WSBA office.	
		Total Per Meeting	\$2,811
		Scenario A Total	\$22,487
		Note that if the meetings are held on a Saturday there are anticipated to be additional costs for staff overtime and HVAC	
Scenario B	8, all-day meetings.	Estimated Fiscal Impact	
	2 to held as hybrid at the	Total Per Hybrid Meeting As described above.	\$2,811
	WSBA office.	Cost Per Remote Meeting	\$0
		Assumes no reimbursement for meals for remote attendees.	
	6 to be held virtually with	Scenario B Total	\$5,622
	no-in person component.	Note that if the meetings are held on a Saturday there are anticipated to be additional costs for staff overtime and HVAC	
Scenario C	Add a half-day to March,	Estimated Fiscal Impact	
	May, and July BOG	Total Per Hybrid Meeting	\$2,811
	meetings.	As described above.	
		Additional Cost for Half Day Meetings	\$576
	2 additional meetings to be held as hybrid at the WSBA office.	Assumes no reimbursement for hotels. Includes reimbursement for dinner with 100% participation assumed. Note that the cost of a catered lunch is already included in the budget.	
		Scenario C Total	\$7,350
		Note that if the meetings are held on a Saturday there are anticipated to be additional costs for staff overtime and HVAC	

In the event that the Board chooses some variation on one of these scenarios, below is the estimated cost of each type of meeting:

- Estimated cost for each hybrid meeting = \$2,811
- Estimated cost for each virtual meeting = \$0
- Estimated cost for each half-day addition to an existing BOG meeting = \$576

Attachments:

- Board's Approved Process, December 14, 2021
- Proposal for Scenario A



Board of Governors' Process for Analyzing and Recommending to the Supreme Court of Washington whether the Bar Association Should Continue in its Current Structure or Change its Operations Given Experiences of Other Bar Associations and Recent Litigation

Adopted by the Board of Governors on December 14, 2021

Background

In 2018, the U.S. Supreme Court ruled in Janus v. AFSCME¹ that the First Amendment forbids government from requiring their employees to pay union fees. While the decision did not directly address integrated bar associations, it overturned the 1977 decision of Abood v. Detroit Board of Education,² which had formed the basis for the US Supreme Court's 1990 decision in Keller v. State Bar of California.³ Keller held that attorneys could be compelled to belong to a state bar so long as the mandatory fees were only used for regulation of the profession and serving the legal needs of the state. Without Abood as a foundation, there was concern about the continued viability of Keller. In light of these questions, in March 2019, the Supreme Court convened a workgroup to examine the WSBA structure. The workgroup constituted ten members, chaired by the Chief Justice, who met over the course of 8 months. The workgroup was charged to review and assess the WSBA structure considering (1) recent case law with First Amendment⁴ and antitrust implications⁵; (2) recent reorganizations by other state bar associations and/or groups and their reasoning; and (3) the additional responsibilities of the WSBA due to its administration of Supreme Court appointed boards. The group produced a Report and Recommendation and a minority report. The report concluded to retain an integrated bar structure and the Court accepted that recommendation.

Current Problem

In the years since the structure workgroup concluded its work, lawsuits have been filed in several other states arguing that compelled membership in a bar association violates a bar member's first amendment rights, when an integrated bar association engages in non-germane activities. In 2021, three circuits acknowledged that the U.S. Supreme Court has not decided this issue and the 5th Circuit found that the Texas Bar Association could not compel membership if engaged in any non-germane activities. Accordingly, it is appropriate to reexamine the integrated bar structure.

Objective

Develop a process to analyze and recommend to the Washington State Supreme Court whether the bar association should continue in its current structure or change its operations given experiences of other bar associations, updated analysis and recent litigation.

Proposed Process Roadmap

Over the course of the next few months, the Board of Governors will meet to listen to witnesses, hear public testimony, and learn about the history of Janus, Keller, and other court decisions regarding integrated bars. One approach could be to use a project management framework to guide the discussion through the following three phases:

¹ 138 S.Ct. 2448 (2018)

² 431 S.S. 209 (1977)

³ 496 U.S. 1 (1990)

⁴ This referred to the Janus decision.

⁵ North Carolina State Bd. of Dental Examiners v. F.T.C., 574 U.S. 494 (2015)

Phase	Goal	Ob	jective
Phase 1: Information Gathering	The goal of this phase is to build a common understanding of the current state and the related challenges.		Receive updated presentations and information on issues the 2019 Structures Workgroup explored, considering recent case law. Review legal cases/arguments that are currently being litigated across the country.
Phase 2: Ideation	The goal of this phase is to learn from existing bar structures and begin ideation of the potential future state.	 2. 	Examine other state bar structures (panel discussion with e.g., Virginia, California, and Texas). Explore pros and con of each structure and how to mitigate risk.
Phase 3: Decision Making Phase	The goal of this phase is to determine what the future looks like and make a recommendation.	1. 2.	Gather and confirm leadership decision criteria. Hold leadership decision workshop capturing issues, follow-up items, and documenting decisions made.

Additional Factors

- Early in the process, key stakeholders will be identified and invited to engage throughout the process.
- The Board will have no less than two hybrid meetings specifically set for the Board to interact with the public, with the members, and with various entities, including but not limited to, sections and minority bar associations.
- An opportunity to collaborate with the Court, yet to be determined.
- Collaborate with similar bar associations (Oregon State Bar and Idaho State Bar).

This work will be completed by August 30, 2022. WSBA will continue to act as it has while this process is underway.

Next Steps

Prepare a list of meeting topics, presenters, presentations and issues for the Board of Governors to consider in deciding the desirable structure of the WSBA. The Board of Governors will do this by giving opportunity for public comment, taking into consideration the regulatory role of the bar association, the desirability of an integrated structure and issues affecting access to justice.

A project management framework will form the structure of the meeting and guide the Board of Governors toward a path to make recommendations to the Washington Supreme Court.

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

The Washington State Supreme Court has requested that the Washington State Bar Association convene a process to examine the structure of the WSBA. By motion, the Board of Governors has agreed to that request and will schedule eight meetings between January 2022 and August 2022, in which to educate itself on important issues impacting integrated and voluntary bar associations, collect public comment and provide an appropriate recommendation or recommendations to the high court.

CHARTER

The Board of Governors will review and assess the current structure of the WSBA in light of recent case law implicating rights under the First Amendment (Freedom of Speech and Freedom of Association). The process will collect information regarding the experiences of other states that have either recently changed their organizational structure, or are considering whether to do so. The process will also consider the cost of any structural change to its membership and what effect structural change, if any, will have on 1) diversity, equity and inclusion and any impact on marginalized communities, 2) the regulatory division of the bar; 2) WSBA Sections and 3) Washington State Supreme Court Boards, 4) the Access to Justice community, 5) the public, and 6) the membership of the WSBA.

The Board of Governors will invite presentations from those with subject matter expertise or have relevant experience with mandatory or voluntary bar associations in other parts of the country.

The Board of Governors will solicit input and active participation from stakeholders including but not limited to WSBA leadership and staff, WSBA sections, committees, councils, the Access to Justice Community, Supreme Court Boards, minority bar associations and interested members of the public.

The Board of Governors will receive and share knowledge and have open, collaborative, and respectful conversations. The eight meetings will generally be open to the public, except in the rare circumstance in which the Board of Governors must meet in executive session in order to consider legal advice from its attorney.

The Board Governors will make a recommendation or recommendations to the Washington State Supreme Court as to the current or future structure of the Washington State Bar Association.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, January 22, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials:

Proposed Charter

Proposed Washington State Bar Act – January, 1933

AGENDA 9:00 a.m. – ETHOS Chair 1. Welcome 10:00 a.m. a. Opening Remarks b. Meeting Decorum and Format c. Charter Review and Objective **Information Gathering Exploring Options** ii. Recommendation(s) to the iii. Supreme Court d. Call for comments 10:00 a.m. – 2. Brief History of the WSBA WSBA Executive Team a. Voluntary Bar Until 1933 11:00 a.m. b. Constitutional Limitations c. Proposed Washington State Bar Act, 1933 to 2022 d. Rules Governing WSBA e. Current Structure of the Bar 11:00 a.m. – BREAK 11:15 a.m.

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for January 22, 2022 Page 2.

11:15 a.m. – 12:00 a.m.	3. Case Law Concerning Mandatory Bar Associations - 1961 to 1990 a. Lathrup v. Donahue b. Abood v. Detroit Board of Edu. c. Keller v. State Bar of Calif.	Julie Shankland
12:00 p.m. – 1:00 p.m.	4. LUNCH	
1:00 p.m. – 2:00 p.m.	5. Case Law Post 1990 a. Janus v. AFSCME b. Fleck v. Wetch c. Schell v. Williams d. Crowe/Gruber v. Oregon State Bar e. McDonald v. Longley	Julie Shankland
2:00 p.m. – 2:30 p.m.	7. Supreme Court Workgroup on WSBA Structure/House Bill 1788	Gov. Abell Gov./Pres. Elect Clark Past Pres. Sciuchetti
2:30 p.m. – 3:30 p.m.	8. Comments from the Membership and Public	
3:30 p.m. – 3:50 p.m.	9. Board of Governors Questions, Comments and Discussion	ALL
3:50 p.m. – 4:00 p.m.	10. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	Adjourn	ETHOS Chair

Next scheduled meeting: February 19, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, February 19, 2022, 9:00 a.m. – 4:00 p.m.

1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials:

<u>Lathrup v. Donahue</u>

Abood v. Detroit Board of Edu.

Keller v. State Bar of Calif.

Janus v. AFSCME

Fleck v. Wetch

Schell v. Williams

Crowe/Gruber v. Oregon State Bar

McDonald v. Longley

Excerpt from January 2017 En Banc Report – FY17 Mandatory Compared to Non-Mandatory

Programs

AGENDA			
9:00 a.m. – 9:10 a.m.	1. Welcome	ETHOS Chair	
9:10 a.m. – 9:30 a.m.	2. How is the WSBA Funded?	Jorge Perez	
9:30 a.m. – 10:00 a.m.	3. Keller Deduction/What is Germane?	Julie Shankland	
10:00 a.m. – 10:30 a.m.	4. Regulatory Function of the WSBA	Doug Ende	
10:30 a.m. – 10:45 a.m.	4. BREAK		

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for February 19, 2022 Page 2.

10:45 a.m. – 12:00 p.m.	 5. History and Composition of WSBA's Sections a. Who are the Sections? b. Funding of the Sections c. Historical Tensions between Sections and WSBA d. Staffing/Administration 	Kevin Plachy Leaders from Sections
12:00 p.m. – 1:00 p.m.	6. LUNCH	
1:00 p.m. – 2:00 p.m.	 7. Supreme Court Boards a. Who are the Supreme Court Boards? b. Funding of the Boards c. Historical Tensions between Boards and WSBA d. Staffing/Administration 	Terra Nevitt Leaders from Boards
2:00 p.m. – 3:00 p.m.	8. Comments from the Membership and Public	
3:00 p.m. – 3:15 p.m.	9. BREAK	
3:15 p.m. – 3:40 p.m.	10. Board of Governors Questions, Comments and Discussion	ALL
3:40 p.m. – 4:00 p.m.	11. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	12. Adjourn	ETHOS Chair

Next scheduled meeting: March 16, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, March 19, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials:

Bar Association Research

The End of Mandatory State Bars? Leslie C. Levin, The Georgetown Law Journal Online

AGENDA			
9:00 a.m. – 9:05 a.m.	1. Welcome	ETHOS Chair	
9:05 a.m. – 10:00 a.m.	2. Pacific Northwest Summit a. Oregon b. Idaho c. Alaska	Presidents and Executive Directors from Oregon, Idaho and Alaska	
10:00 a.m. – 11:00 a.m.	3. Nebraska State Bar	Carole McMahon-Boies	
11:00 a.m. – 11:15 a.m.	4. BREAK		
11:15 a.m. – 12:00 a.m.	5. The State Bar of California	President and Executive Director of State Bar of California	

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for March 19, 2022 Page 2.

12:00 p.m. – 1:00 p.m.	6. LUNCH	
1:00 p.m. – 2:00 p.m.	7. Louisiana State Bar Association	President and Executive Director of Louisiana State Bar Association
2:00 p.m. – 3:00 p.m.	8. The State Bar of Texas	President and Executive Director of State Bar of Texas
3:00 p.m. – 3:15 p.m.	9. BREAK	
	Possible Comments from the Membership and Public – Depending upon time constraints	
3:15 p.m. – 3:40 p.m.	10. Board of Governors Questions, Comments and Discussion	ALL
3:40 p.m. – 4:00 p.m.	11. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	12. Adjourn	ETHOS Chair

Next scheduled meeting: April 23, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, April 23, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials:

Public comments previously submitted to Structures Workgroup

AGENDA			
9:00 a.m. – 9:05 a.m.	1. Welcome	ETHOS Chair	
9:05 a.m. – 10:00 a.m.	2. Member/Public Input	Leaders from Minority Bar Associations	
10:00 a.m. – 11:00 a.m.	3. Member/Public Input	WSBA Sections	
11:00 a.m. – 11:15 a.m.	4. BREAK		
11:15 a.m. – 12:15 p.m.	5. Member/Public Input	Supreme Court Boards	
12:15 p.m. – 1:00 p.m.	6. LUNCH		

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for April 23, 2022 Page 2.

1:00 p.m. – 2:00 p.m.	7. Member/Public Input	Legal Aid/Access to Justice Community/STAR Committee
2:00 p.m. – 3:00 p.m.	8. Member/Public Input	Members/Public
3:00 p.m. – 3:15 a.m.	9. BREAK	
3:15 p.m. – 3:40 p.m.	10. Board of Governors Questions, Comments and Discussions	ALL
3:40 p.m. – 4:00 p.m.	11. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	12. Adjourn	ETHOS Chair

Next scheduled meeting: May 28, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, May 28, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:
Webcast: click here

Reading Materials:

AGENDA			
9:00 a.m. – 9:05 a.m.	1. Welcome	ETHOS Chair	
9:05 a.m. – 11:00 a.m.	2. Diversity, Equity & Inclusion Access to Justice	WSBA Staff MBAs	
11:00 a.m. – 11:15 a.m.	3. BREAK		
11:15 a.m. – 12:00 p.m.	4. ACLU Presentation	Emily Chiang	
12:00 p.m. – 1:00 p.m.	5. LUNCH		

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for May 28, 2022 Page 2.

1:00 p.m. – 2:00 p.m.	6. A Bifurcated Bar a. Cost to Membership Analysis and Survey of Bifurcated Bar Associations b. Overlap of Services between a mandatory and voluntary bar	WSBA Staff
2:00 p.m. – 3:00 p.m.	7. Alternatives to Bifurcation/Plan in event of decision by United States Supreme Court	WSBA Staff
3:00 p.m. – 3:15 p.m.	8. BREAK	
	Possible Comments from the Membership and Public – Depending upon time constraints	
3:15 p.m. – 3:40 p.m.	9. Board of Governors Questions, Comments and Discussions	ALL
3:40 p.m. – 4:00 p.m.	10. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	11. Adjourn	ETHOS Chair

Next scheduled meeting: June 18, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, June 18, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials: WSBA Bylaws VIII.B

AGENDA			
9:00 a.m. – 9:05 a.m.	1. Welcome	ETHOS Chair	
9:05 a.m. – 9:45 a.m.	2. Member Engagement Survey	Kevin Plachy	
9:45 a.m. – 10:45 a.m.	3. The Referendum Process – WSBA Bylaws VIII.B. a. Historical use of the referendum b. Is it right for this recommendation to the Supreme Court	Julie Shankland	
10:45 a.m. – 11:00 a.m.	4. BREAK		

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for June 18, 2022 Page 2.

11:00 a.m. – 12:00 p.m.	5. Consider larger focus on what is constitutionally permissible AND what would be an ideal bar association.	ALL
12:00 p.m. – 1:00 p.m.	6. LUNCH	
1:00 p.m. – 2:00 p.m.	7. The role/authority of the Washington State Supreme Court and its relationship to the WSBA.	WSBA Staff
2:00 p.m. – 3:00 p.m.	8. Comments from the Membership and Public	
3:00 p.m. – 3:15 p.m.	9. BREAK	
3:15 p.m. – 3:40 p.m.	10. Board of Governors Questions, Comments and Discussions	ALL
3:40 p.m. – 4:00 p.m.	11. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	12. Adjourn	ETHOS Chair

Next scheduled meeting: July 23, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, July 23, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:
Webcast: click here

Reading Materials:

Public Comments

AGENDA 1. Welcome ETHOS Chair 9:00 a.m. – 9:05 a.m. 9:00 a.m. – 2. Member/Public Input Leaders from Minority Bar Associations 10:00 a.m. 10:00 a.m. -3. Member/Public Input WSBA Sections 11:00 a.m. 4. BREAK 11:00 a.m. – 11:15 a.m. 11:15 a.m. – 5. Member/Public Input Supreme Court Boards 12:15 p.m. 6. LUNCH 12:15 p.m. – 1:00 p.m.

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for July 23, 2022 Page 2.

1:00 p.m. – 2:00 p.m.	7. Member/Public Input	Legal Aid/Access to Justice Community/STAR Committee
2:00 p.m. – 3:00 p.m.	8. Member/Public Input	Members/Public
3:00 p.m. – 3:15 a.m.	9. BREAK	
3:15 p.m. – 3:40 p.m.	10. Board of Governors Questions, Comments and Discussions	ALL
3:40 p.m. – 4:00 p.m.	11. Future Agenda Items and Action Item Review	ETHOS Chair
4:00 p.m.	12. Adjourn	ETHOS Chair

Next scheduled meeting: August 13, 2022, 9:00 a.m. – 4:00 p.m.



Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA)

Saturday, August 13, 2022, 9:00 a.m. – 4:00 p.m. 1325 Fourth Avenue, Suite 600 Seattle, Washington 98101-2539 Zoom Option:

Webcast: click here

Reading Materials: Public Comments

AGENDA			
9:00 a.m. – 9:05 a.m.	1. Welcome	ETHOS Chair	
9:05 a.m. – 11:00 a.m.	2. Board of Governors Recap and Exchange of Ideas. Consider presentations and input from sections, boards, committees, bar associations and all other stakeholders.	ALL	
11:00 a.m. – 11:15 a.m.	3. BREAK		
11:15 a.m. – 12:00 p.m.	4. Board of Governors Discussion – Finalize report/recommendation(s) to Supreme Court.	ALL	
12:00 p.m. – 1:00 p.m.	5. LUNCH		
1:00 p.m. – 3:00 p.m.	6. Board of Governors Discussion – Finalize report/recommendation(s) to Supreme Court.	All	

Examining the Historical Organization and Structure of the WSBA (ETHOS of the WSBA) – Agenda for August 13, 2022 Page 2.

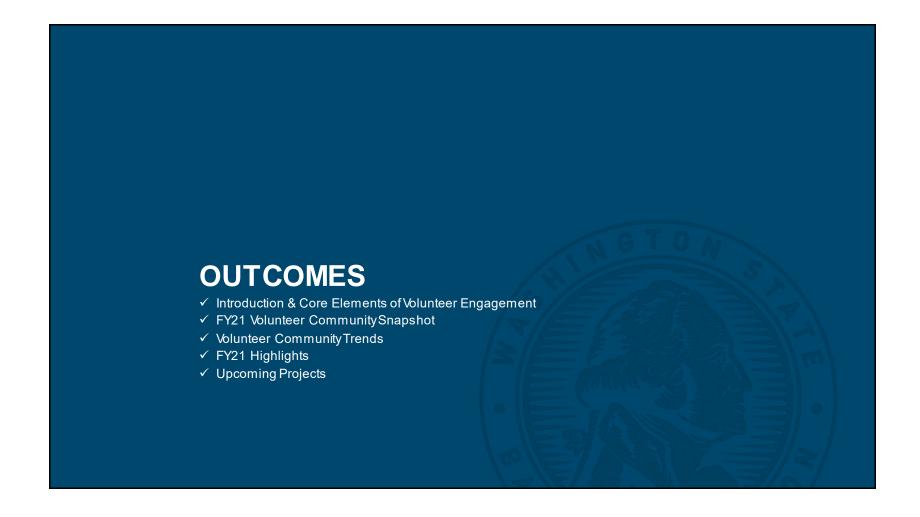
3:00 p.m. – 3:15 p.m.	BREAK	
	Possible Comments from the Membership and Public – Depending upon time constraints	
3:15 p.m. – 3:40 p.m.	7. Board of Governors Questions, Comments and Discussions	ALL
3:40 p.m. – 4:00 p.m.	8. Discuss need for additional meeting to finalize and vote on final report(s)/recommendation(s)	ALL
4:00 p.m.	9. Adjourn	ETHOS Chair

Next scheduled meeting: TBD



VOLUNTEER ENGAGEMENT REPORT

January 13, 2022
Paris A. Eriksen, CVA
Volunteer Engagement Advisor



INTRODUCTION

Paris A. Eriksen, CVA

Volunteer Engagement Advisor
Office of the Executive Director
parise@wsba.org

CVA: Certified Volunteer Administrator



WASHINGTON STATE BAR ASSOCIATION

3

CORE COMPENTENCIES

- **Plan** for Strategic Volunteer Engagement goals, objectives, policies, procedures
- Advocate for Volunteer Involvement

communicate, cultivate, collaborate

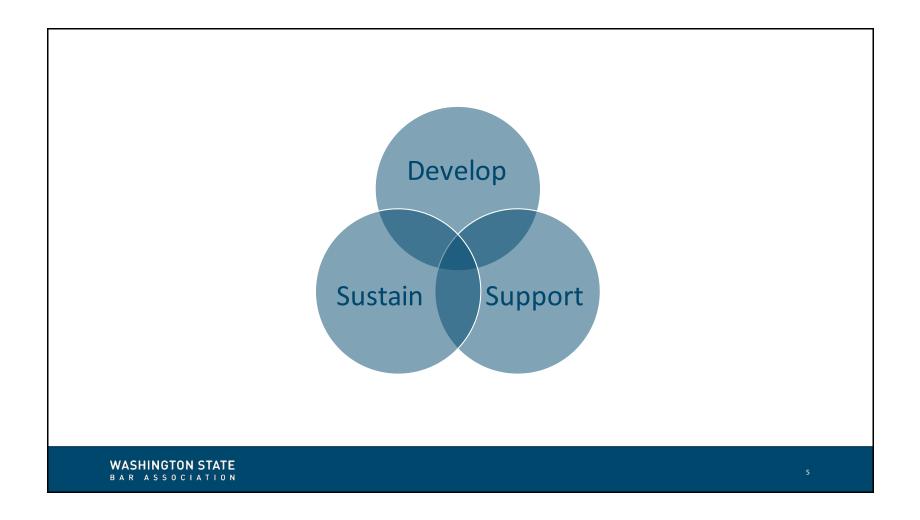
- Attract and Onboard a Volunteer Workforce targeted recruitment, clear roles & expectations, matching
- **Prepare** Volunteers for their Roles orientation, training, on-going development of skills
- **Document** Volunteer Involvement
 - manage data, record keeping
- Manage Volunteer Performance and Impact train staff, feedback, exit interviews
- Acknowledge, Celebrate and Sustain Volunteer Involvement

invest, recognition, volunteer satisfaction, ongoing evaluation, monitor retention

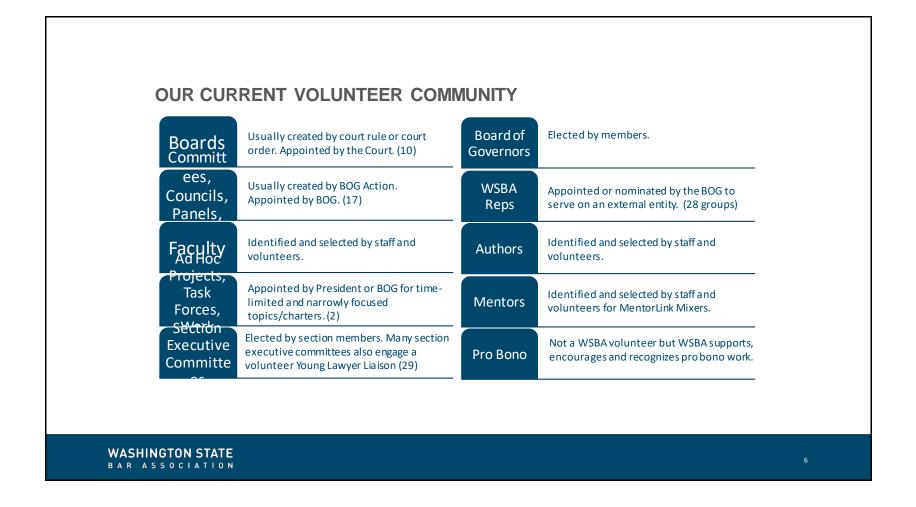
Source: Seven Competencies of Volunteer Administration



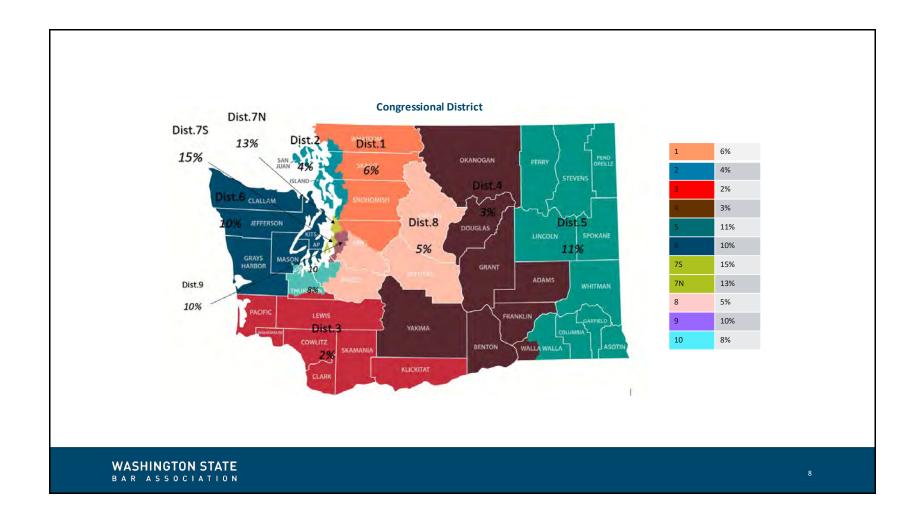
WASHINGTON STATE

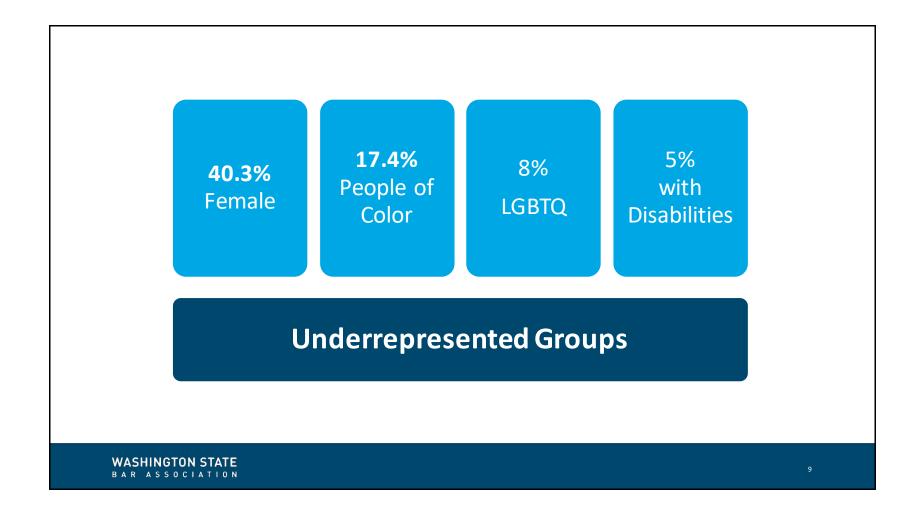


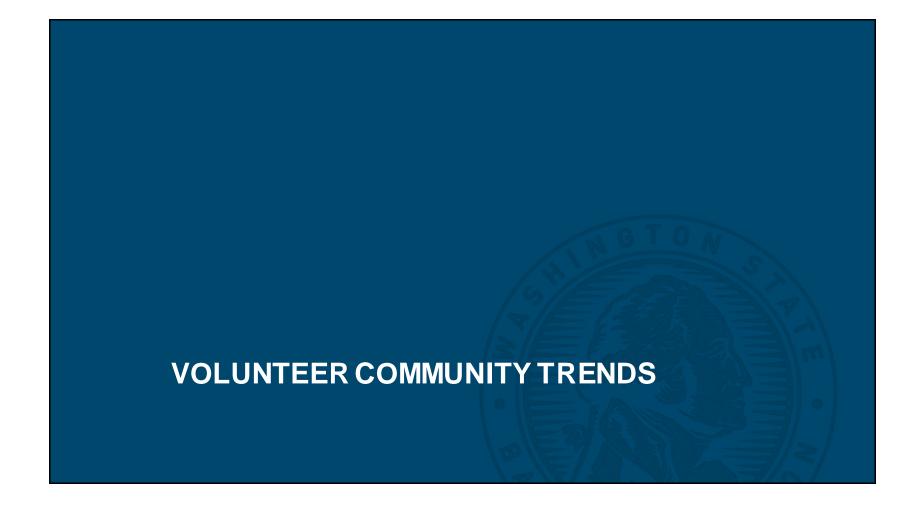
LLM-27

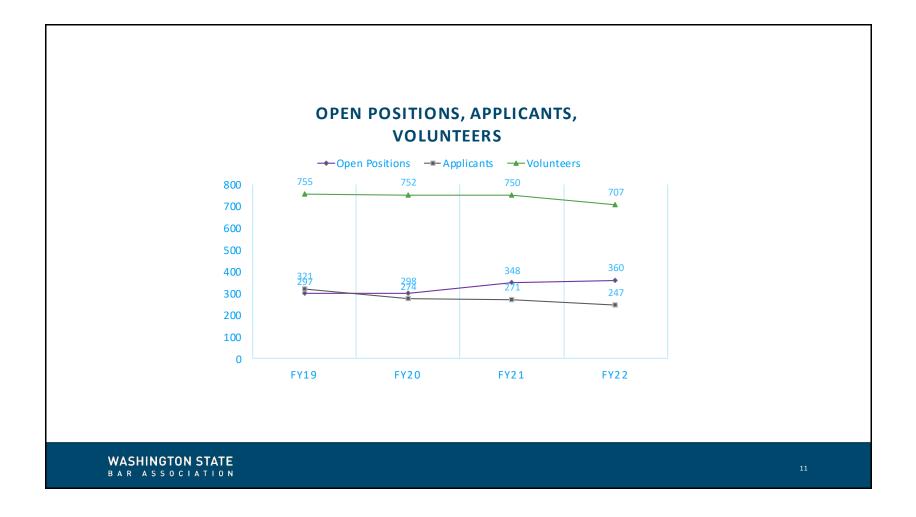












LLM-33

NATIONAL TRENDS



According to the **2021 Volunteer Management Progress Report** published by *Tobi Johnson & Associates* and *VolunteerPro*, volunteer participation has declined across organizations of varying volunteer community sizes.



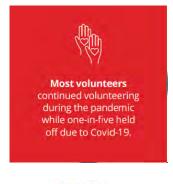
WASHINGTON STATE BAR ASSOCIATION

1

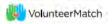
NATIONAL TRENDS

Conversely, Sterling Volunteers 2021 Industry Insights Nonprofit and Volunteer Perspectives Report in collaboration with VolunteerMatch indicates that 'volunteerism persevered during the pandemic.'

- 76% of volunteers expect to volunteer the same amount or more in the coming year.
- A quarter of volunteers said 'responding to urgent needs related to the pandemic or disaster relief' motivated them to volunteer and many continued their previous volunteering efforts.'

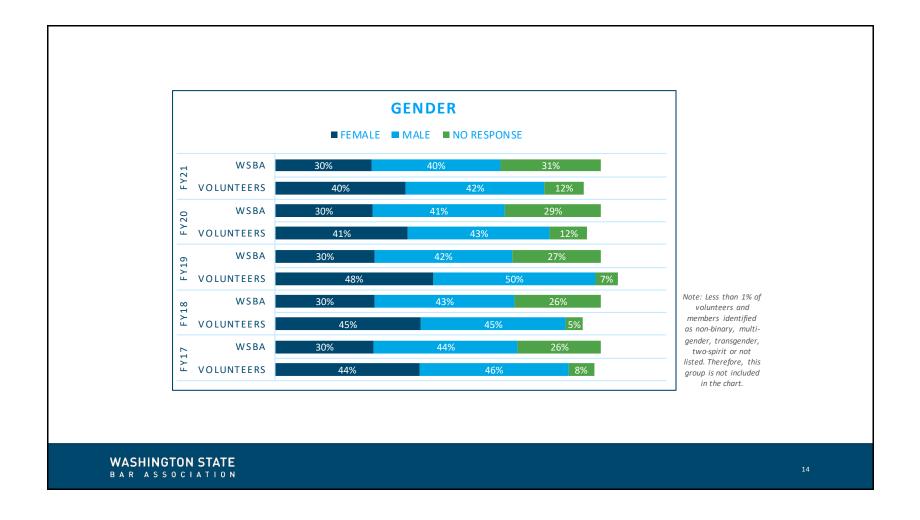


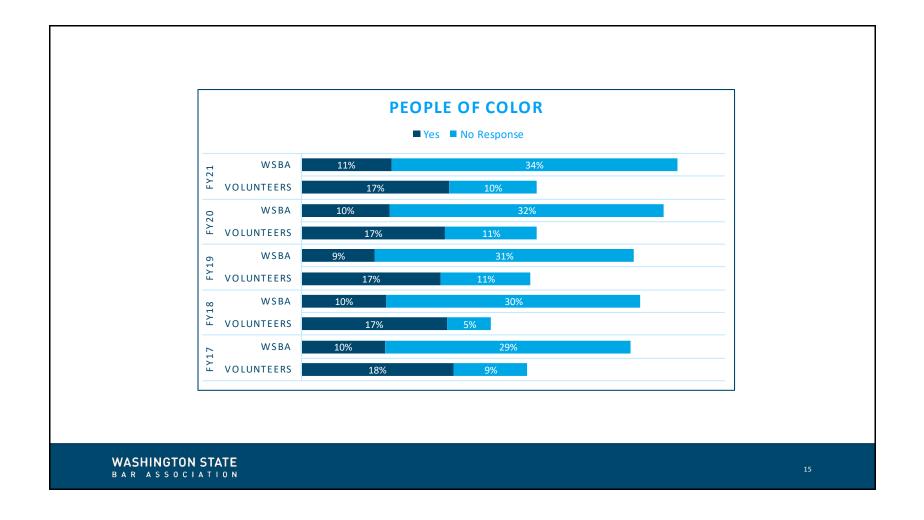


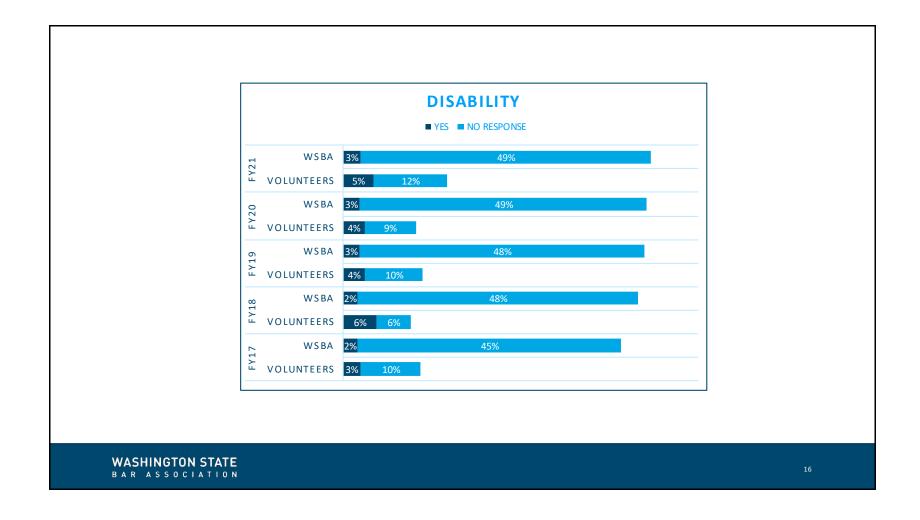


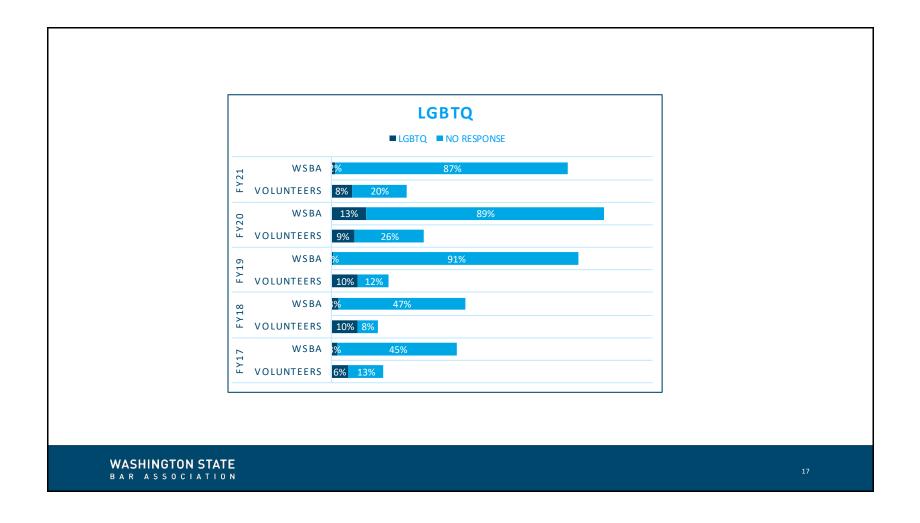
WASHINGTON STATE BAR ASSOCIATION

13









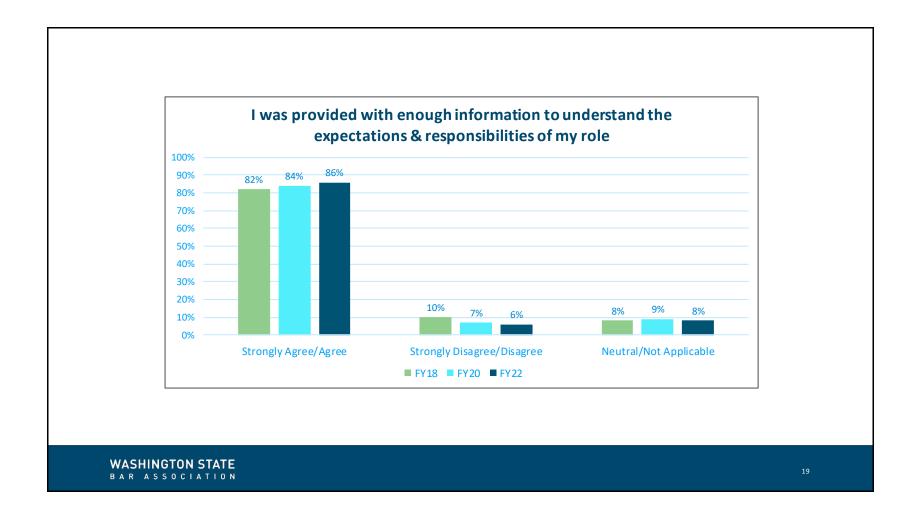
VOLUNTEER SATISFACTION SURVEY TRENDS

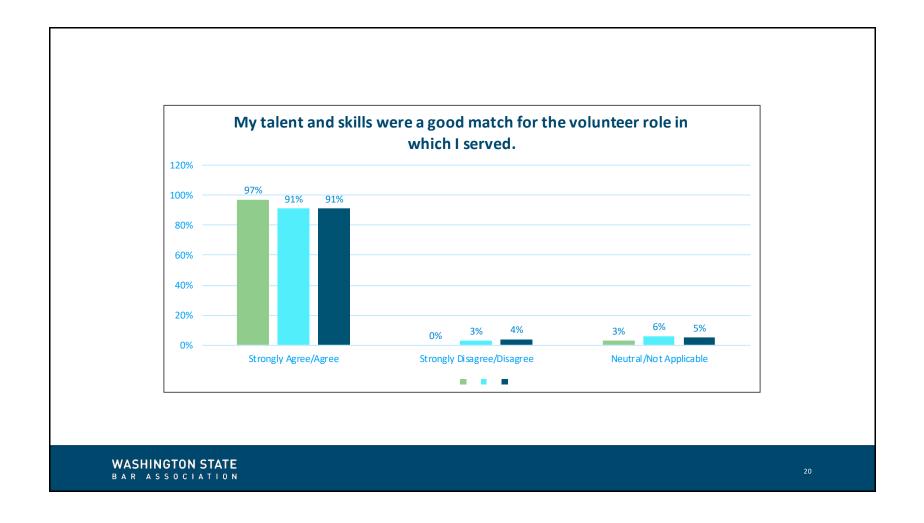
WSBA conducts a volunteer satisfaction survey every other year. The goal of the survey is to track the effectiveness and impact of the relationship between WSBA and its volunteer community. The survey focuses on the core areas of volunteer engagement including recruitment, onboarding, support, recognition and retention.

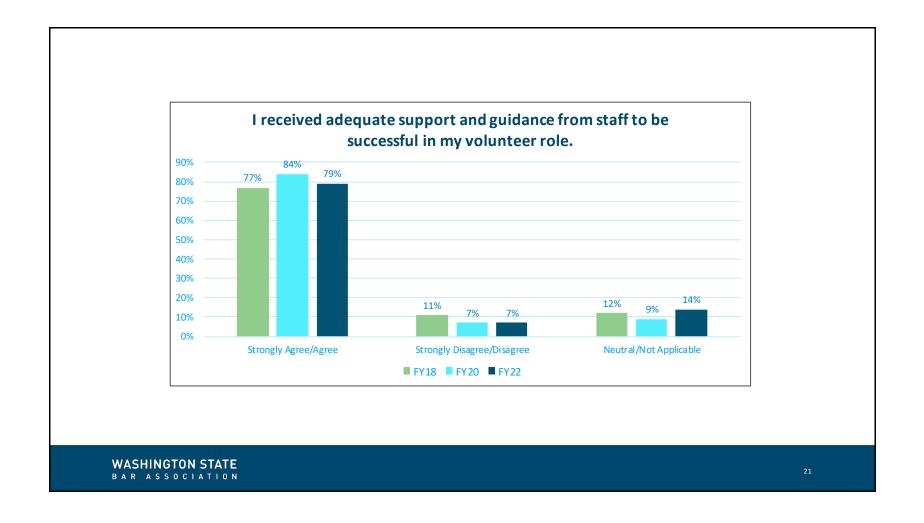
Response Rates: FY2018: 16% FY2020: 12%

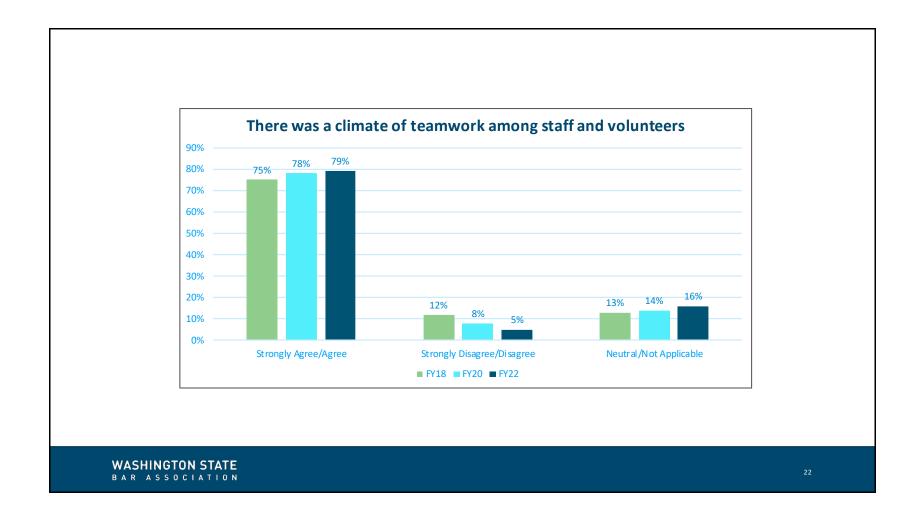


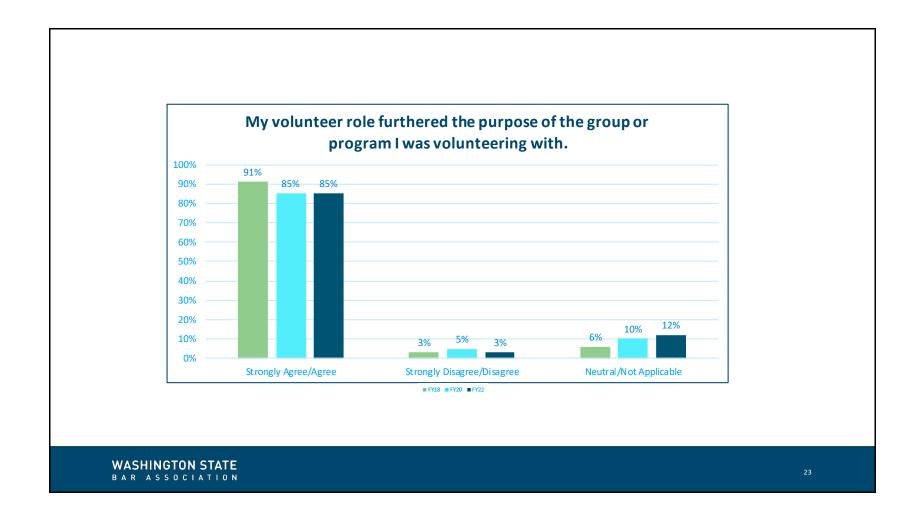
WASHINGTON STATE BAR ASSOCIATION

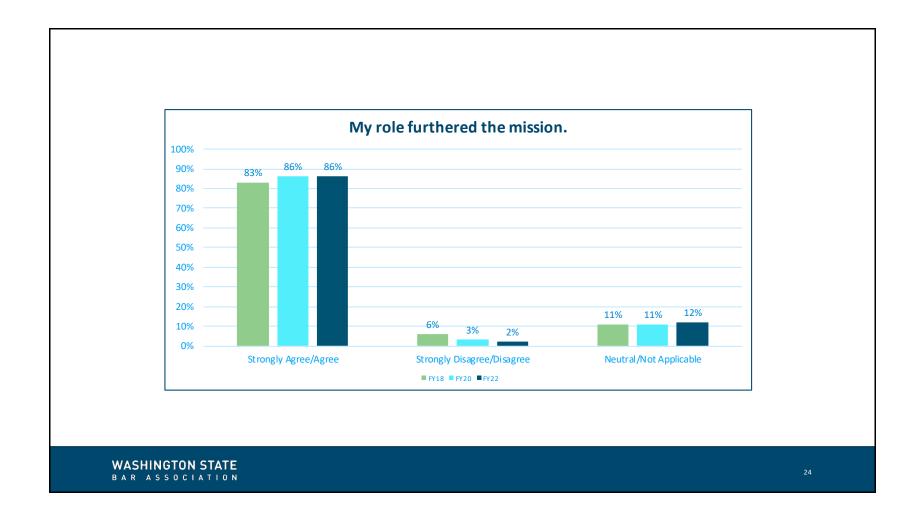


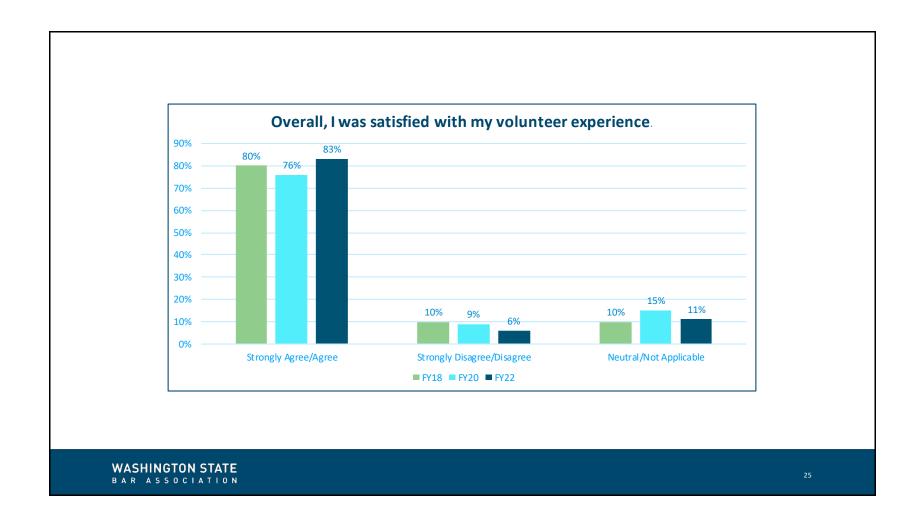


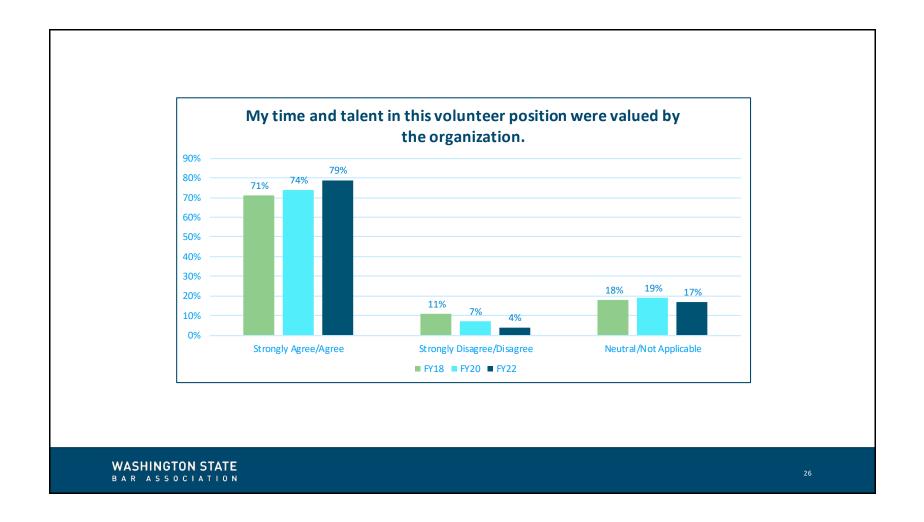


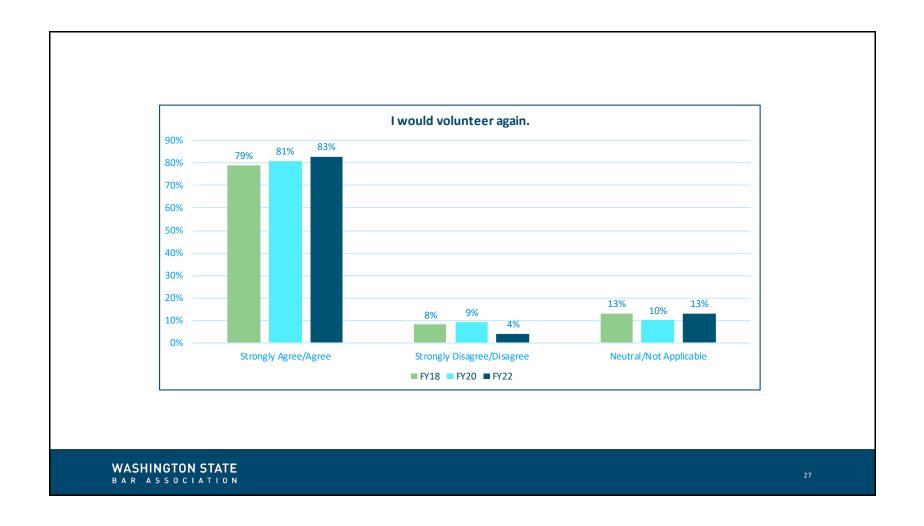












Do you have any additional feedback for how the WSBA could improve onboarding, better support you in your volunteer role, or show appreciation for your contribution? Or do you have any other comments you would like to share with us?

- 'It seemed to me the colleagues I was volunteering with were less engaged than in years past. Perhaps that was due to outside (pandemic related) forces. Not sure what that could be attributed to really but I had enough experience with volunteering on the committee before to recognize that as an outlier this year as compared to past years'.
- 'I like that we are continuing to work on more effectively recruiting, welcoming and supporting volunteers who hold Bipoc or non-conforming gender identities.'
- 'I wish there were an easier way for us all to talk among ourselves—email is not great but I don't know what it would be. Forming a community of volunteers seems challenging.'

WASHINGTON STATE BAR ASSOCIATION

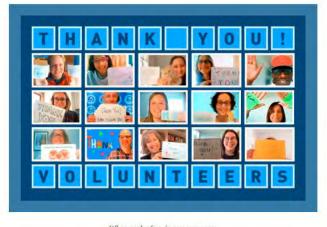






Take It from a WSBA Volunteer: A Q&A With Francis Adewale

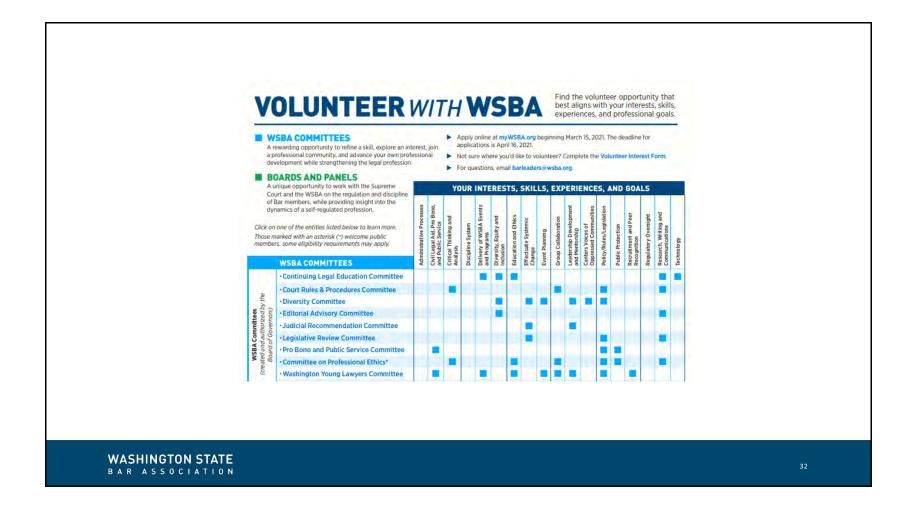
Meet Francis Adewale. All this week, the WSBA is joining others around the country during National Volunteer Week to recognize and celebrate the many invaluable volunteers who devote their time and expertise to carry out the WSBA mission of serving the public, ensuring the integrity of the legal profession, and championing justice.



When each of us, in our own way, answers the call to make a difference, we make progress in solving our most persistent problems, and create stronger communities and a more just society.

POINTS OF LIGHT

WASHINGTON STATE BAR ASSOCIATION





DEVELOP

Improve/Update Committees and Boards Policy (last updated in Sept. 2020).



SUPPORT

Explore implementation of a **volunteer engagement tool** such as *HigherLogic* or *Personify CommUnity*.

Allows volunteers to work more effectively with each other online. Communicate, share information, answer surveys, see upcoming meetings and events, RSVP, and access documents.
 Personify

SUSTAIN

Create a Volunteer Philosophy Statement

• A clear, positive and consistent statement which articulates why are how volunteers are valuable to the organization. The statement should chart the engagement of volunteer's and the organization's accountability to the volunteer community.

WASHINGTON STATE BAR ASSOCIATION



